

Synetek helps you connect the pieces!

Synetek Solutions, founded in 2004 and headquartered in Addison Texas is currently serving the New York, New Jersey and Texas markets. We provide a comprehensive suite of IT Management, Cloud Computing, Datacenter Hosting, Virtualization, Telephony and Custom Application Solutions. As an award winning company we have established a reputation in the small to mid-sized market by looking beyond the day to day IT Monitoring and IT Management by streamlining business processes, lowering overall IT costs and providing strategic guidance to our clients.



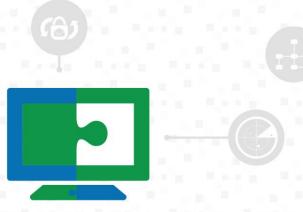
Managed IT Services

Managed IT Services goes well beyond the day to day computer support and repair. We provide your company with an enterprise level IT department at an affordable and predictable monthly price that your business can budget for. Synetek will monitor, manage and maintain all of your company's technology needs. Our service is as efficient as an in-house department but with a unique combination of tools, resources, processes and documentation to help make strategic decisions that will help your company be more productive, efficient and profitable.



Cloud+Infrastructure Services

As a Synetek client, we will identify the best fit for your company. Not only will we design and setup the right environment for your business, but we will also hand pick the right combination of cloud and on premise components, delivering the most efficient solution. We do this taking into consideration business goals, needs and costs.



Custom Application Services

Looking to streamline a process and can't find the software to do it? Let Synetek build it for you. We help businesses streamline their processes through the use of custom developed cloud or on-premise applications based on your needs and specifications.





Telephony Services

VOIP technology has evolved and is here to stay. Synetek will go through an analysis to determine if a Cloud Based phone system or an on-premise solution is the best fit while providing outstanding customer service and support when needed. By employing the power of voice over IP technology, companies can link multiple offices, lower the cost of telephone lines, long distance and management.













- We manage your technology better, freeing you to run your business.
- Through our Proactive Maintenance we maintain and update our clients systems eliminating up to 50% of potential issues.
- 3. Antivirus and spyware software is included and centrally managed with our service.
- 4. We have a technical professional answering the phones in less than 5 minutes 95% of the time.
- 5. The Help Desk not only helps with your computer problems they will also answer any of your concerns or questions regarding any other programs such as Microsoft Office, Adobe or your industry specific application.
- 6. We manage IT related vendors to ensure that they are performing and the client is not spending time managing them.
- Our state of the art ticketing system will keep a history of all previous issues which allows us to identify trends and make better strategic decisions.
- 8. We give you an entire IT department available to cover all of your needs for a flat monthly fee that you can budget for.
- A CIO is assigned to the client that will manage high level business needs, working closely with the business owners to close the gap between technology and business goals.
- 10. On a monthly basis, the client receives a detailed informative report regarding the overall health of their network as well as the items we have been working on that month.



Enterprise Level Support within Your Reach.









Give us a call and ask for a

20 MINUTE TECHNOLOGY ASSESSMENT

Where we assess your infrastructure, current costs and present you with ways that we can lower your cost while increasing value, efficiency and response time.

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