Little Hotelier will connect you to guests around the world!



Everything you need to run your small property!

Small properties now have the technology available to manage their online presence in the most effective way with the Little Hotelier's all-in-one solution. Littlehotelier

Front Desk System

- View, edit and manage reservations
- Manage the daily operations of your property

Direct Booking Engine

- Customizable to your Brand
- Commission-Free
- Mobile Optimised

Best-of-breed Channel Manager

- Manages rates and availability of your inventory in real-time
- Reports to help you manage your property



User Friendly Interface

Front Desk management made easy

Managing your guests stay from reservation to check out and everything in between has never been so simple!

Easily check your guests in and out, add additional rooms and extra sale items to the booking. Add new rate plans to existing rooms, close out specific rooms for a spring clean or move your existing bookings around with one click.

- ✓ Drag and drop calendar
- ✓ Produce instant invoices
- ✓ Simple one click reservation

- ✓ Easy to view inventory grid
- ✓ Quick check-in and check-out



Stay in Touch with Guests

Personalize your correspondence

With fully customizable pre-arrival and post-departure email templates, you can keep in touch with your guests and enhance their experience from beginning to end. **Send a welcome message before arrival**, recommending tips for the local tourist attractions and drop them a **personalized message after their stay** thanking them for the custom. Helping to promote repeat visits and encouraging word of mouth business.

- ✓ Fully customizable email templates
- Automated pre and post arrival emails



Extra Value and Extra Revenue

Little hotelier

Maximize every booking

Little Hotelier gives you the tools to up sell every reservation. Package extra items for guests to add to their booking such as late check-out, breakfast, spa packages or anything else you wish that will **add value** to your rooms. In house extras can also be easily added to the reservation during your guests stay.

- Up sell extra items completely customizable to suit your product
- ✓ Add extra sale items to reservations during your guests stay

Mobile Access

Access anywhere, anytime

Little Hotelier is based in the 'cloud' meaning you can **login from anywhere** via the internet.

Whether you're using a laptop at home, an iPad or your smartphone, Little Hotelier gives you unprecedented access in order to control and run your property.

- Cloud based system with one login
- Smartphone enhanced for control on the go
- No software downloads





Think Global, Act Local

Attract guests from around the world

Make your property 'Local' in every market with the flexibility of multi-currency and multi-language options.

Guests can choose from a wide variety of different languages and currencies making for an easy booking experience to increase conversions from international markets.

- Multiple language translations
- Over 80 different currencies
- Multiple time zones
- Connect to over 250+ reservation partners around the world



Direct Commission-Free Reservations

Make life easier for your guests to book

Little Hotelier's feature rich, simple to use booking engine means you can take instant, **direct bookings** from your own website, Facebook and mobile devices 24/7. Add pictures, tweak the colors and display your 'Hot Deals'.

- Rich media to show photos, banners, logos, hotel colors and branding
- Location maps
- ✓ Payment gateway integrations
- ✓ Simple 2 click booking process
- Easy to view grid style display
- Seamless integration to your website
- ✓ 'Hot Deals' feature





Watch your Revenue Soar!

Open your doors to the world

Reaching guests in local and global markets is simple with Little Hotelier. Give your property **maximum exposure on the world's leading online booking sites** with less effort than ever before.

Using a pooled inventory model, Little Hotelier can evenly distribute all your available rooms across a number of sites. All inventory is **automatically reduced across all sites** when a booking is made from any site, removing all of the manual work from selling your rooms online while increasing your revenue.

- Connect to the world's leading booking sites
- ✓ Self Mapping of your rooms to online booking sites
- ✓ Full 2-way reservation delivery
- ✓ Full integration with your reservation calenda
- Real time live rates and availability updates
- Reduces the risk of over bookings

- Manage all booking sites from one place
- ✓ Upload inventory up to 365 days in advance
- Dashboard allows you to view how your channels are tracking

Why Little Hotelier?

FREEDOM year!

Flat monthly fee. No commissions.

No contracts. No risk!

Maximize every booking

Attract guests from around the world

Personalize your correspondence

Keep an eye on everything

Local training and support



Visit www.littlehotelier.com and sign up FREE!

