complexus
eVolving Enterprise Collaboration

Outcome Manager

The Digital Transformation Dilemma

The speed and volume of technology based change in today's digital Enterprise is faster and larger than ever before. As business leaders embark on Enterprise and systems transformation the pressure for these projects to succeed and for investments to show a positive ROI increases year on year. With 70% of major change implementations yielding sub-optimized results and the average time taken to develop mature business capabilities of 6+ years, how can the transformational CIO, ICT Manager & PMO of today deliver a successful change program on a finite budget in an ever changing information & collaboration landscape? The solution to this dilemma is Outcome Manager from Complexus.

What is Outcome Manager?

Outcome Manager brings together three, simple game changing SharePoint Apps ReadinessPoint™, RiskPoint™ & MaturityPoint™ to help address the 3 basic questions about your change program / project, namely;
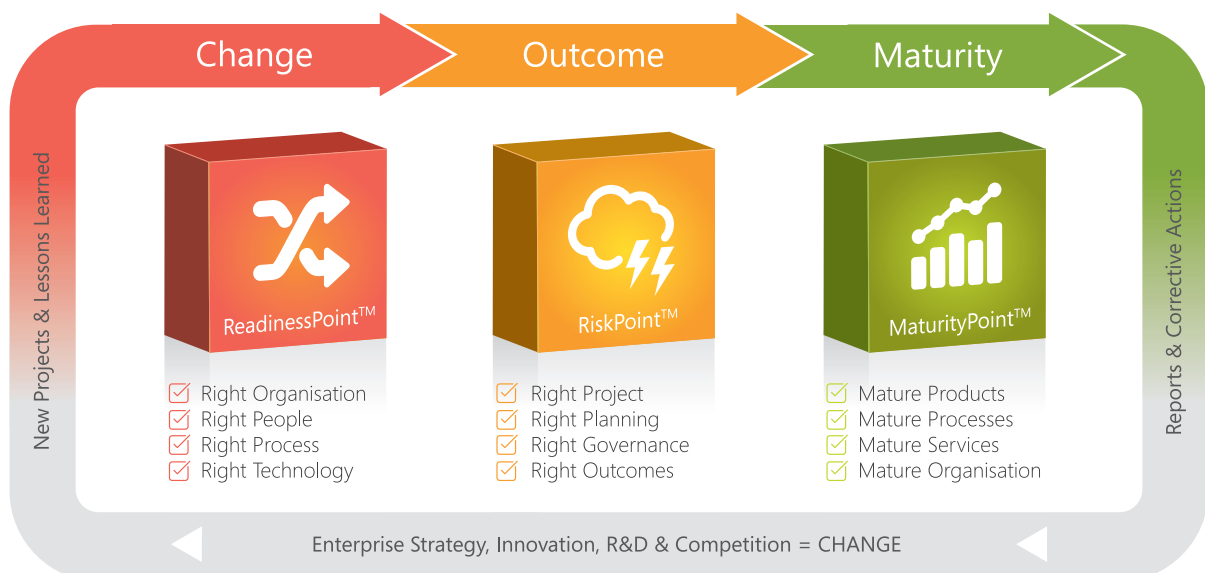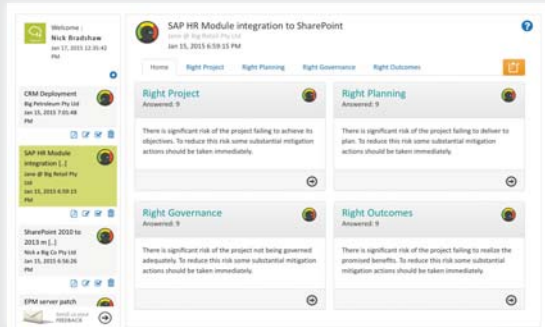
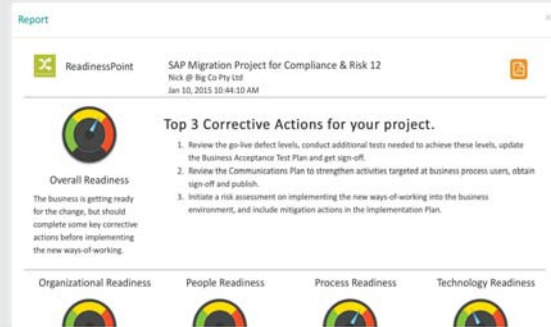Are we ready for this change?

Will the right outcome be achieved?

Has the Enterprise improved?

New Projects & Lessons Learned

Change → Outcome → Maturity

ReadinessPoint™
- ☑ Right Organisation
- ☑ Right People
- ☑ Right Process
- ☑ Right Technology

RiskPoint™
- ☑ Right Project
- ☑ Right Planning
- ☑ Right Governance
- ☑ Right Outcomes

MaturityPoint™
- ☑ Mature Products
- ☑ Mature Processes
- ☑ Mature Services
- ☑ Mature Organisation

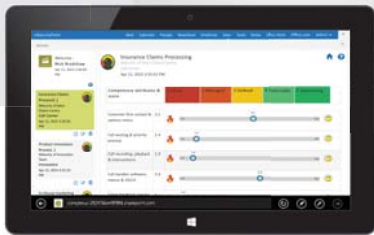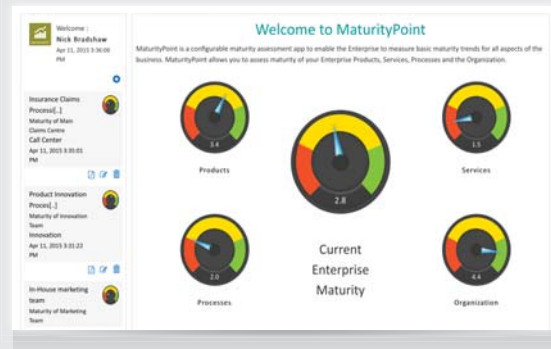Reports & Corrective Actions

Enterprise Strategy, Innovation, R&D & Competition = CHANGE

Best Practice Questions & Consistent Assessments

Summary Reports & Corrective Actions that drive Success

Enterprise Maturity Dashboard offers a Complete Picture

Simple & Configurable Workflow

Key features

- At a glance you can see a dashboard summary for every change program in your Enterprise
- Results are presented in a simple and easy to read formats that all stakeholders can understand
- RAG dials quickly highlight top level scores and problem areas for all projects in the portfolio
- Drill down to see underlying problem projects with recommended corrective actions
- One button report generation with PDF export allows all information to captured and shared
- Build a complete picture of your progress towards success change & Enterprise improvement

Benefits

- **Low cost / low complexity –** Cheaper & simpler than traditional protracted assessment techniques & Excel
- **No training –** Consumer ease of use Apps solving an Enterprise scale problem
- **Employee engagement –** Engenders meaning & purpose with all stakeholders involved in change
- **Ease of deployment –** Install as SharePoint Apps for SP 2013 & O365 SP Online (hosted option available)
- **Common place –** The Enterprise manages change in one location using SharePoint
- **Technology agnostic –** Can be used across the entire Enterprise for any project or department
- **Spots problems early –** Helps end users identify problems quicker & earlier in project lifecycle
- **Best practice –** Aligns with common project, change & maturity management methodologies
- **Right outcomes –** Helps achieve successful change outcomes with greater consistency

 Available in the Microsoft App Store

Contact us to learn more & book a free trial today

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Helping the Enterprise do more with SharePoint

| Process | People |
| Governance | Technology |