



HYATT
REGENCY®

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FOR IMMEDIATE RELEASE

**HYATT REGENCY SAN ANTONIO AWARDED
2015 TRIPADVISOR CERTIFICATE OF EXCELLENCE**

Recognized as a Top Performing Hotel as Reviewed by Travelers on the World's Largest Travel Site

SAN ANTONIO, TX– May 19, 2015 – Hyatt Regency San Antonio is delighted to announce that it has received a [TripAdvisor](#)® Certificate of Excellence award. Now in its fifth year, the accolade celebrates excellence in hospitality and is given only to establishments that consistently achieve great traveller reviews on TripAdvisor. Certificate of Excellence winners include accommodations, eateries and attractions located all over the world that have continually delivered a superior customer experience.

When Hyatt Regency opened its doors on the San Antonio Riverwalk more than 30 years ago, it quickly became a symbolic part of San Antonio's treasured Riverwalk. Dedicated to customer service, consistently providing guests with the unsurpassed service and amenities, Hyatt Regency guests can anticipate more than what they expected. With its 16-story atrium lobby, significant views of both, the Alamo and the Riverwalk, as well as the Paseo Del Alamo walkway connecting the hotel to the Alamo, the AAA Four Diamond Rated property offers travelers a fantastic spot to enjoy business or leisure in the heart of the Alamo City. And of course, it's the only hotel that actually features the San Antonio River running through it, making it a unique treasure to enjoy time and time again.

When selecting Certificate of Excellence winners, TripAdvisor uses a proprietary algorithm to determine the honorees which take into account the quality, quantity and most recent reviews and opinions submitted by travelers on TripAdvisor over a 12-month period as well as business's tenure and ranking on the Popularity Index on the site. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

“Receiving the TripAdvisor Certificate of Excellence is a very gratifying feeling for the entire team here at Hyatt Regency San Antonio,” said Greg Leonard, General Manager of the Hyatt Regency San Antonio. “We pride ourselves on exceptional service and being able to say that we are being recognized for that by our guests gives us the confidence to continue to excel and stay committed to excellence. We thank our past guests for their reviews and we genuinely welcome and appreciate all the feedback.”

“TripAdvisor is pleased to honor exceptional hospitality businesses that have received consistent praise and recognition by travelers on the site,” said Marc Charron President, TripAdvisor for Business. “By putting a spotlight on businesses that are focused on delivering great service to customers, TripAdvisor not only helps drive increasing hospitality standards around the world, it also gives businesses both large and small the ability to shine and stand out from the competition.”

About Hyatt Regency San Antonio

Hyatt Regency San Antonio is one of the Alamo City’s most luxurious downtown hotels. The AAA Four Diamond property is uniquely situated on the famous San Antonio River Walk with a premier view of the historic Alamo, connecting two of the city’s top destinations through the hotel’s 16-story atrium lobby. Guest can enjoy unsurpassed Hyatt service and amenities from swimming in the heated rooftop pool indulging in the pampering services of the DASA spa or exercising in the 24-hour Stayfit™ gym. Barbeque inspired cuisine and stylishly chic guest rooms make Hyatt Regency one of San Antonio’s premier destination hotels. For more information and reservations, visit www.sanantonioregency.hyatt.com or call 210-222-1234.

About Hyatt Regency

Hyatt Regency offers a full range of services and facilities tailored to serve the needs of meeting planners, business travelers and leisure guests. Properties range in size from 180 to over 2,000 rooms and are conveniently located in urban, suburban, airport, convention and resort destinations around the world. Hyatt Regency convention hotels feature spacious meeting and conference facilities designed to provide a productive environment allowing guests to convene and connect. Hyatt Regency hotels in resort locations cater to couples seeking a getaway, families enjoying a vacation together and corporate groups seeking a functional and relaxed atmosphere in which to conduct business and meetings.

About TripAdvisor

TripAdvisor® is the world's largest travel site*, enabling travelers to plan and book the perfect trip. TripAdvisor offers trusted advice from travelers and a wide variety of travel choices and planning features with seamless links to booking tools that check hundreds of websites to find the best hotel prices. TripAdvisor branded sites make up the largest travel community in the world, reaching 340 million unique monthly visitors**, and more than 225 million reviews and opinions covering more than 4.9 million accommodations, restaurants and attractions. The sites operate in 45 countries worldwide. TripAdvisor also includes TripAdvisor for Business, a dedicated division that provides the tourism industry access to millions of monthly TripAdvisor visitors.