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## FOR IMMEDIATE RELEASE

## First American Payment Systems Wins the ATSI Call Center Award of Distinction For the Third Year in a Row

**Fort Worth, Texas** – July 9, 2015 – For the third year in a row, First American Payment Systems has won the Association of TeleServices International's (ATSI) coveted **Call Center Award of Distinction**.

"We are honored to have won the Call Center Award of Distinction for the third time and we recognize our customer service team for delivering an exceptional merchant experience." said Latiffa Sharpe, Vice President of Merchant Services for First American Payment Systems. "The ATSI awards we have received over the past three years demonstrate our commitment to our merchants and to ensuring we provide best-in-class service each and every year."

The Call Center Award of Distinction was created 13 years ago to recognize the overall quality of the call center industry. Following a six month test, an independent panel of judges selected First American Payment Systems after reviewing candidates for response time, courtesy, etiquette, accuracy, proper call techniques, and customer relationship management (CRM).

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## About First American Payment Systems

First American Payment Systems, L.P., based in Fort Worth, Texas, is a BBB Accredited payment processor that provides comprehensive electronic transaction processing services for more than 140,000 merchants throughout the United States and Canada. First American is celebrating 25 years of business in 2015. In addition to credit, debit, and EBT card processing, First American offers a complete line of proprietary business solutions, including 1stPayPOS<sup>®</sup> tablet-based point-of-sale system, 1stPayMobile<sup>®</sup>, Secur-Chex<sup>®</sup> check services, FirstPay.Net<sup>™</sup> e-commerce solutions, and Govolution<sup>®</sup> government e-payments. For more information, visit http://www.first-american.net.

## About ATSI

The Association of TeleServices International was founded in 1942 as a national trade association representing live answering services. ATSI now encompasses companies across North America and the UK offering specialized and enhanced operator based services including: call centers, contact centers, inbound telemarketing (order entry), paging, voice messaging, emergency dispatch, fax, and internet services among others.