

## HTTPS Based Real-time Fax Connections

Fax Service Provider

Internet Aware Fax - IAFax has been built specifically for dedicated fax connections from the ground up and into the cloud. We are not a VoIP Provider that supports faxing, but a dedicated provider for fax and **only fax**. We can offer your business the best faxing connections possible. It's not apples to apples - unlike other companies who make empty promises of reliability, we believe in full transparency and tell you exactly the routes and premium carriers that we are connected to upstream. We use secure HTTPS to bridge the gap between your business fax server and our dedicated fax cloud giving you security and fulfilling your compliance requirements such as HIPAA.

### Feature Highlights:

- **Real-time HTTPS Fax Connections** – reliable, secure fax connections between fax server and the cloud
- **SSL Encryption and Compliancy** – meets regulatory requirements for healthcare, financial & government
- **Premium Technology Partners and Carriers** – quality backend such as Verizon and Level3
- **Automatic Service Monitoring** – fax connection monitoring with instant offline alerts
- **Scalable Plans and Deployment Options** – available for small business, enterprise and providers



### HTTPS Fax Connections

HTTPS Fax Connections are reliable when used over any Internet connection and are completely secure as they use SSL encryption. Set up is easy, with HTTPS technology there are no firewall issues that can be typical with SIP T.38. HTTPS supports all data connections including WiFi, satellite, and cellular, and preserves real-time faxing from fax server as well as maintains VoIP cost effectiveness.

### Technology

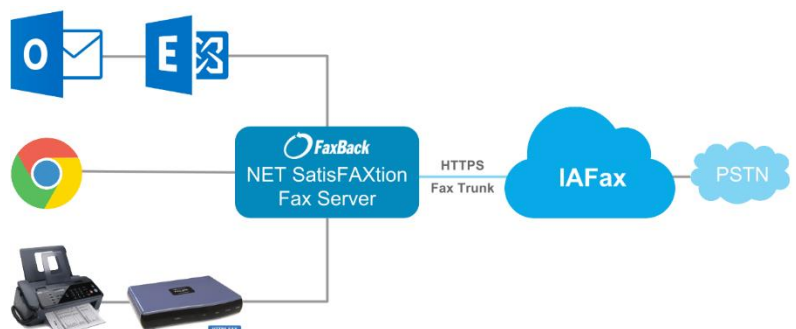
Connecting your premise-based NET SatisFAXtion Fax Server up to IAFax gives you everything your business needs to quickly and effortlessly get a reliable and secure fax solution in place. IAFax is not store-and-forward, but is a real-time fax communication similar to SIP T.38. HTTPS is used between the business fax server and the IAFax cloud.

### Telephony

We are much more than just HTTPS over the Internet, we do whatever we can to see that your faxes work with the best possible effort. Don't be locked into only one carrier that you use for your telephones and voice traffic. We have multiple carriers and do everything we can to help ensure your fax goes through. We use premium providers and carriers such as Verizon and Level3.

### A 100% Complete Solution

We go above and beyond to be sure that our customers are receiving a quality service. With this in mind, we have automatic monitoring on our connections and send alerts instantly in real-time, even if the issue is on the other end. A complete solution means you can focus on your business and let us handle the rest.



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100% Complete Solution

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#### About IAFax

IAFax is a cloud hosted fax service provider that specializes in using HTTPS connections to provide real-time reliable, secure, easy and simple fax connections to small, enterprise, provider and carrier businesses. Using quality carriers on the backend, IAFax ensures total transparency without any black box surprises. Managing the inbound and outbound connection between business and carrier, businesses reliability fax over any connection type, whether it be Open Internet, WiFi, Satellite, or Cellular. With an emphasis on customer support, IAFax makes sure your mission critical fax communications are online, sending and receiving.



### Prerequisites

#### Fax Server Software

- NET SatisFAXtion Small Business Edition
- NET SatisFAXtion Enterprise Edition
- NET SatisFAXtion Carrier Edition
- FaxBack SDK

Must be version 9.0 or higher.

View System Requirements:

[faxback.com/requirements](http://faxback.com/requirements)

#### Internet Connection

Supported Types: WiFi, Cellular, Satellite

Fax Server connection to IAFax requires Internet connection specifically Port 443 for HTTPS. Local network client connections require Port 80 for HTTP.

### Tech Features

#### Fax Connections

Customizable inbound and outbound fax routing options:

- Cloud IAFax HTTPS Connections
- Local SIP T.38 Fax Connections

### Security & Compliance

HIPAA regulatory requirements met with HTTPS encryptions for Medical, Legal, and Government business verticals.

### IAFax Support

#### Included in FaxBack Support Contract:

- Single point of service – one vendor to contact to save time and effort so you don't have to figure out where to go
- Real-time support availability – quick response time for critical issues with your server deployment, connections and fax errors
- Automatic Monitoring – instant alerts direct to you for outages and disconnects, even if it's on your side

#### Support Contracts

- Basic – Small Business / Enterprise
- Extended – All Editions
- 24x7 – All Editions

More information on Support Plans:

[faxback.com/supportplans](http://faxback.com/supportplans)