OTA
Online Trust Alliance

THE SMART HOME CHECKLIST
Maximizing security & privacy in your connected home

	PRIOR TO OCCUPANCY / CLOSING
❑	Obtain inventory and documentation of all connected devices including but not limited to manuals, vendor / manufacturer contacts and websites. Examples of connected devices include: ❑ Modems, gateways, hubs, access points ❑ Smoke, carbon monoxide, etc. detectors ❑ Connected access for garage, locks, gates ❑ Sprinkler / irrigation systems ❑ External keypads for garage, locks, gates ❑ Appliances (TV, refrigerator, washer/dryer, etc.) ❑ Thermostats, HVAC, energy systems ❑ Auto controls linked to home systems ❑ Smart lighting systems ❑ Security alarms, video monitoring systems
❑	Review privacy and data sharing policies of all devices and services.
❑	Obtain confirmation from previous occupants and vendors they no longer have administrative or user access.

	ALL SMART HOME DEVICES & APPLICATIONS
❑	Submit change of ownership and contact information to device manufacturers and service providers (email addresses, cell phone numbers, etc.) to ensure you receive security updates and related notifications to maximize your security and privacy.
❑	Review devices' warranty and support policies. Occupants should consider disabling devices or specific features that are no longer supported by a vendor.
❑	Review the configuration settings for remote access, encryption and update cycles and adjust where needed.
❑	Reset privacy and data sharing settings to reflect your preferences. For example – data collection and sharing, camera and microphone settings and other device functions.

	MODEMS, GATEWAYS & HUBS
❑	Review home Internet routers and devices to ensure they support the latest security protocols and standards and disable older insecure protocols.
❑	Update and modify all system passwords and user names upon taking possession of your new home or rental unit. Where possible create unique passwords and usernames for administrative accounts.
❑	Run updates and contact manufacturers to confirm devices are patched with the latest software and firmware.

	SECURITY ALARMS, KEYLESS ENTRY, GATE SYSTEMS, ETC.
❑	Reset access and guest codes for gates and garage door openers.

	HOME THERMOSTATS, HVAC SYSTEMS, SMART TVS, LIGHTING & OTHER DEVICES
❑	Disable connectivity for devices no longer supported by the manufacturer or replace these devices.
❑	Review the privacy practices of the connected devices including data collection and sharing with third parties and reset permissions as appropriate.

https://otalliance.org/SmartHome