

# Press release

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## **Peter J. Bernota Joins Swiss Post Solutions as Vice President of Operations for the Mid-Atlantic Region**

Due to the expansion of outsourcing operations in the Mid-Atlantic Region, Swiss Post Solutions (SPS), an innovative leader in business process outsourcing and digitization solutions, is excited to announce the addition of Peter J. Bernota as Vice President of Operations.

Peter brings extensive management expertise from a diverse range of finance, business development, operations and general management positions. Based in Washington D.C., he is responsible for overseeing and directing all business activity in the Mid-Atlantic region to ensure the attainment of SPS' core values: clients first, delivering excellence, and innovative thinking.

Peter J. Bernota, Vice President of Operations, Mid-Atlantic Region stated, "I was impressed by SPS' growth when first considering this career opportunity. Joining the organization, I see how the pursuit of excellence through client satisfaction and innovation is contributing to SPS' success. I am very excited to join this winning team and to personally engage in furthering this pursuit of service excellence."

Through his early experience in the finance and investment industry, as well as his most recent successes in managing regional and global market expansions, Peter has consistently demonstrated his commitment to the deployment of industry best practices. He understands the importance of collaborating with clients in order to help them reach their goals through operational efficiencies. Prior to joining SPS, Peter gained valuable experience as a Client Operations Director at Xerox, where he was responsible for managing and optimizing outsourced services for one of the largest global law firms.

"With SPS' rapid growth in the Mid-Atlantic region, Peter adds invaluable leadership experience and the business skills essential to delivering world-class service. Furthermore, the depth of his knowledge will provide

greater scalability to support the requirements of our new and existing clients in the region,” said Art Tatge, COO North America.

Peter is a former U.S. Army Reserve Airborne Infantry officer and holds a Bachelor’s degree in Journalism from Marquette University, a joint Master’s degree in International Management from Boston University and Vrije Universiteit Brussel in Belgium, and is a graduate from the 59th International Banking Summer School in Australia.

## **About SPS**

### **We connect the physical and digital worlds**

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS’ ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS’ 7,500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services to clients from an array of industries, including financial services, media & entertainment, legal, higher education, and manufacturing among others. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

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