

# How an Incident Management Tool can Help Control the Chaos – Even Before it Begins

During these challenging times for law enforcement, the need for a robust incident management system has never been greater.

First responders have had their hands full in recent months – especially as violent anti-police demonstrations raged across the country, and deadly tornadoes and floods ripped through the Plains, Midwest and Texas.

If a major catastrophe struck your community, would your agency be prepared? How long would it take to deploy your teams? Can you efficiently coordinate and manage hundreds of officers and volunteers on-scene? How long would it take to produce a report?

Without an automated process in place, these tasks can overwhelm any agency. Whether your agency is confronted with a major uprising, severe weather event, or terrorism at an event or campus, a robust incident management tool like Mission Manager can assist your police force – long before the chaos begins.

## **ENSURING A UNIFIED COMMAND**

Cloud-based Mission Manager, which is based on the core principles of **Preparation, Readiness and Execution**, ensures that first responders are prepared to deal with incidents *before* they occur. This will help your agency become more proactive vs. reactive.

Mission Manager will ensure a unified command, enabling incident commanders to obtain, share and manage critical information.

It all begins with team readiness and preparation, which lays the foundation for a strong infrastructure needed to save lives.

Mission Manager uniquely provides an operational environment for daily team management and serves as an online command center.

In the field, Mission Manager provides a common operational picture on multiple devices in multiple locations. After the incident, users can produce instant reports for legal compliance, debriefs and government reimbursements.



It all boils down to information sharing, and information is power. Here's how it works:

**PREPARATION** begins with the personnel roster, where members can manage their own contact information such as medical information, issued gear, training, certifications and expirations. Administrators can also track and manage their team's equipment and maintenance schedules. Because this data is readily available, incident managers can quickly deploy the *right* people at the *right* time.

**READINESS** is achieved with the day-to-day management of documents and forms, timekeeping, scheduling and tasks. Permission levels control who can see and edit the data.

**EXECUTION** is initiated with simple drag-and-drop team-building. Incident commanders can easily create missions with pre-set or customized checklists. They can quickly callout members via SMS text, email or voice (or all three simultaneously).

- **Situational Awareness:** Mission Manager enhances situational awareness in the field with real-time communications and tracking, along with robust maps featuring 100+ mapping layers.
- **Automated Reporting:** Mission Manager's robust database provides a second-by-second record of every event. This data can be easily exported as ICS/NIMS-compliant reports.

Through automation, Mission Manager reduces unnecessary paperwork and bottlenecks with a click of a button.



Developed by a first responder with first-hand knowledge, Mission Manager's cloud-based incident management software has supported approximately 6,000 missions since 2011 in all 50 states and 20 countries. Missions have ranged from large-scale natural disasters and single-person rescues to training and planned events. Key benefits include:

## **SAVES TIME AND MONEY**

As a "one-stop shop" integrated system, Mission Manager streamlines the workflow and consolidates functions such as scheduling, timekeeping, callouts, real-time tracking and reporting.

## **USER-FRIENDLY**

Mission Manager is intuitive, easy to use and highly customizable.

## **SITUATIONAL AWARENESS**

Mission Manager provides a user-defined Common Operational Picture that can be shared with agencies that are providing mutual aid.

## **SCALABLE**

Mission Manager can easily scale to thousands of users as needed, including spontaneous volunteers.

## **ROBUST MAPPING**

Mission Manager features 100+ mapping overlays that include topography, weather, natural hazards, locations of hospitals, fire and police departments, as well as social media feeds at points of interest.

## **SECURE & CLOUD-BASED**

Mission Manager operates securely in the cloud on laptops, smartphones and tablets. It can also be used offline and syncs the data when web connection is restored.

**For more information visit us at [www.missionmanager.com](http://www.missionmanager.com), email us at [info@missionmanager.com](mailto:info@missionmanager.com) or call 877-257-8230.**

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