

# Press release

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## **Swiss Post Solutions Named to 2016 IAOP Global Outsourcing 100 List**

Swiss Post Solutions (SPS), a premier provider of business process outsourcing and digitization solutions, announced today that it has been named to the International Association of Outsourcing Professionals' (IAOP) *Global Outsourcing 100* list for the fourth consecutive year.

*The 2016 Global Outsourcing 100* recognizes the world's best outsourcing service providers across the full spectrum of outsourcing solutions, including business process outsourcing, facilities services, information technology, manufacturing and logistics. Judging is based on a rigorous scoring methodology that includes a review by an independent panel of IAOP customer members with extensive experience in selecting outsourcing service providers and advisors for their organizations.

"Buyers understand there are hundreds of qualified service providers and advisors out there, but what they really need to understand now is what makes each one exceptional," said IAOP CEO, Debi Hamill. "The Global Outsourcing 100 and World's Best Advisors lists have done just that. We're proud to recognize Swiss Post Solutions for being among the highest rated companies."

In response to the recognition, SPS North America CEO Dan Moscatiello stated, "We are honored that the IAOP has acknowledged SPS as a top global outsourcing provider for a fourth year in a row. SPS is a growing business that focuses on delivering our corporate values – clients first, service excellence and innovative thinking. The IAOP affirmation underscores SPS' healthy business practices and further reinforces our achievement in satisfying client needs by helping them connect the physical and digital worlds."

The official listing, which is composed of the top 75 Leaders and top 25 Rising Stars, is expected to be released in June.

## **About SPS**

### **We connect the physical and digital worlds**

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7,500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services to clients from an array of industries, including financial services, media & entertainment, legal, higher education, and manufacturing among others. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

## **About IAOP**

IAOP is the go-to association leading the way to improve outsourcing outcomes by bringing together customers, providers and advisors in a collaborative, knowledge-based environment that promotes professional development, recognition, certification and excellence. With over 120,000 members and affiliates worldwide, IAOP is not only on top of the latest trends but in front of them. Through its expansive global chapter network, premier training and certification programs, knowledge center, member community and more, IAOP helps members learn, grow and succeed. For more information and how you can become involved, visit [www.IAOP.org](http://www.IAOP.org)

**About *The Global Outsourcing 100***

As the global, standard-setting association and advocate for outsourcing professionals and the organizations they support, the International Association of Outsourcing Professionals® (IAOP®) annually produces *The Global Outsourcing 100*, a listing of the world's best outsourcing solutions providers, now in its eleventh year.

*The Global Outsourcing 100* and its sub-lists are essential references for companies seeking new and expanded relationships with the best companies in the industry. The lists include companies from around the world that provide the full spectrum of outsourcing services — not just information technology and business process outsourcing, but also facility services, real estate and capital asset management, manufacturing and logistics. They include not only today's leaders, but tomorrow's rising stars.

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