



Custom Software for Grievance and Arbitration Management

Union Built PC 877.728.6466 info@unionbuiltpc.com www.unionbuiltpc.com



Grievance Manager Features *

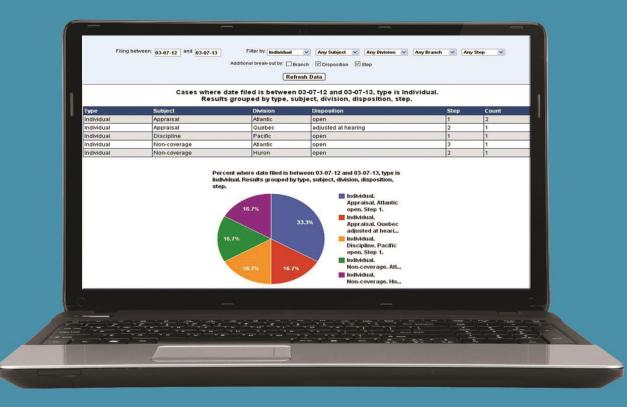
Standard *

- Web-based and secure.
- Custom forms defined as you need them.
- Easy access, searchable, sortable, paginated grid of open grievances.
- Advanced search features covering all grievances and arbitrations.
- Custom permission and restriction levels.
- Secure email "Send link" feature.
- Document Attachment.

Additional Features *

- · Automatic emails sent on disposition or appeals.
- · Calendar-driven reminder emails set according to your contract.
- PDF-form generation. Union Built PC can replicate your current printed forms.

Applications are built on L.A.M.P. technology (Linux, Apache, MySQL, PHP) for Linux servers. And are compatible with Union Built PC's new UB-300 server.



View the Grievance Manager demo at www.unionbuiltpc.com/grievancemanager



New This Year!

Our unique, intensive method of building the applications to order, from the code base up, allows us to constantly improve and benefit from clients' needs and experience. In addition to the standards that have made Grievance Manager a decade-long success.

We've extended Grievance Manager Capabilities to include; Edit Histories, Report Charts, MS Word documents, QR codes, and mobile apps. As always, Union Built PC customizes all software to meet your needs.

"Pocket Reference" Mobile App

Union Built PC's grievance software application, Grievance Manager, now features a "pocket reference" mobile web application as a companion to the full-featured applications. Union representatives can now use the easy-touch mobile app on their smart phones to quickly search their grievance database to find a record with full detail and contact information.

Grievance Manager Barry Diederich, Administrator Grievance no. 12-2013-0003 Employee name Susan Martin Employee No. 2344 Grievant address Grievant phone 555-555-5555 Job title Shift

About Union Built PC

After dozens of years of working in the labor field as members, officers, and activists, we started

Union Built PC in 2001 to meet the need for a computer company, that focused on International and Local Unions and their affiliated organizations.

We found a deep need for a company that would deal fairly with labor, offering the kind of relationship that we knew was possible: a mutually beneficial one that would last decades. We also wanted to make our company fully unionized, from top to bottom. We have achieved all of that and more. We have very creative and innovative staff, certified and experienced techs, professional trainers, and skilled assemblers. And they're all union members.

For Pricing and Customization Information call 877.728.6466

"Grievance Manager is simply the best Grievance and Arbitration Tracking Software available. It is a 'must have' for any CWA Local that wants to track their Grievances and Arbitration cases simply and effectively."

- Kevin Condy, Secretary-Treasurer CWA Local 1101

"After consideration of several grievance softwares, we selected Union Built PC in 2012.

They worked hand-in-hand with us to build a custom software application, to our specifications. They were even able to integrate the application with our existing web site and membership database.

And Union Built PC has remained available to support any issues we encountered throughout the testing and implementation phases.

"Our online grievance manager application has now been live for several months.

Everyone from our staff to our members are impressed with the improvement of our grievance file organization and workflow.

[Union Built PC] solved our grievance woes, on time and under budget.

We highly recommend Union Built to any Union needing
a truly custom-made grievance application."

- Cameron Eby, Provincial Recording Secretary Ambulance Paramedics of BC - CUPE Local 873

"Our members who spearheaded this project work as data processing professionals for the State of Connecticut.
They had very high expectations for functionality and usability.
[Union Built PC] delivered a system that fully exceeds our expectations"

- Mike Nortz, Director of Administration SEIU Local 2001

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