**University Moving & Storage Wins Service Excellence Award**

March 18, 2016

(Farmington Hills, Mich.)—University Moving & Storage, a full-service relocation company and agent for North American Van Lines, has been awarded the highly coveted **2015 Moving & Storage Agent of the Year Service Excellence Award** from the American Moving & Storage Association (AMSA). University Moving & Storage was selected for the award by a panel of experts from more than 2,400 eligible organizations across the country and is the first woman-owned company to receive the award.

"We are thrilled and humbled by this honor from AMSA, a prestigious organization," said Elise Benedict, owner and CEO of University Moving & Storage. "I could not be prouder of the entire University team; they consistently demonstrate an unwavering commitment to quality with each and every move."

“Our team is honored to be the recipient of the AMSA Agent of the Year award," added Bill Gray, the company’s president. "This award validates our employees’ commitment of nurturing lifelong customers."

The Agent of the Year Award reflects AMSA's and the industry's commitment to excellent customer service and is presented to agents nominated by their affiliated van line based on customer surveys and van line experience. Nominations are judged primarily on customer service assessments and other industry awards and recognitions. Consideration is also given to factors such as leadership, innovation, community involvement, and activities that enhance the industry's image.

"Congratulations to University Moving & Storage for this achievement in recognition of their dedication to customer satisfaction, commitment to quality and support for the local community," said Scott Michael, AMSA president and CEO. "We are proud of their many accomplishments, including their ProMover certification, which identifies them as a quality, professional mover. I also salute Elise Benedict for her 30 years of leadership and success as owner of University Moving & Storage."

University Moving & Storage has grown a great deal in the 30 years since Benedict purchased the company in 1986. Today, the company boasts over 250 employees (from an original 15) and four locations in the Midwest: Farmington Hills, Grand Rapids, Cincinnati and Indianapolis. The 2015 Agent of the Year Award is the latest in an illustrious list of honors and awards bestowed upon University Moving & Storage in the past five years, nearly all focused on recognizing exceptional customer service.

"This recognition is so fitting for University Moving & Storage and well deserved," said Andy Kroll, vice president and general manager, North American Van Lines. "With their commitment to maintaining top-quality service levels and attention to social awareness in the communities we live, serve and operate, University is a distinguished asset to our van line and always delivers on its promise of providing professional relocation services for all customers. On behalf of North American Van Lines, and more importantly, our customers, we congratulate and thank Benedict, Gray and the entire team at University for their dedication and professionalism."

Additional information about University Moving & Storage and AMSA can be found at <http://www.universitymoving.com> and <http://www.promover.org>, respectively.

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**CONTACT**:

Nick Lico

Creative Communications

586-677-7070 (Direct)

586-246-2857 (Cell)

[licocreative@comcast.net](mailto:licocreative@comcast.net)