

Press release

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Swiss Post Solutions will Exhibit Legal Market Expertise at the 2016 Association of Legal Administrators (ALA) Conference in May

Swiss Post Solutions (SPS), an innovative leader in business process outsourcing and digitization solutions, will be supporting the 2016 Association of Legal Administrators (ALA) Conference taking place at the Staples Center in Los Angeles, California, from May 22nd to 25th. The annual event is a platform to provide legal professionals and affiliated organizations nationwide with educational opportunities, networking engagements, and resource connections.

SPS' executives will be showcasing legal industry best practices and trends, and share how law firms can benefit from standardization and optimization provided by the company's outsourcing and document management solutions. During the ALA conference, SPS will also distribute its 2015 legal outsourcing market research and launch the company's 2016 annual Legal Insights survey.

According to *SPS' 2015 Outsourcing Index: Law Firm Trends* market research study, 92% of the firms that outsource plan to maintain or add other non-core function to their outsourcing portfolio within the next two years. The study also indicates 4 out of 5 non-outsourcing firms anticipate digitally transforming the majority of their paper processes and implementing electronic management systems within the next three years to improve business performance. As a market leader in document solutions, SPS is advancing in new intelligent automation applications to continually deliver innovative services for its clients.

Arthur C. Tatge, Chief Operating Officer of SPS North America, said, "To help our legal clients remain competitive in the marketplace, we consistently evaluate our processes to further streamline operations, drive lower costs, while continuing to deliver service excellence."

SPS business executives will be at **Booth 904** at the 2016 ALA Conference & Expo.

About SPS

We connect the physical and digital worlds

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7,500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services to clients from an array of industries, including legal, financial services, media & entertainment, higher education, and manufacturing among others. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

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