



UTILITY
WORK

UPGRADE READINESS ASSESSMENT

For Oracle Utilities Work & Asset Management v2

In May 2015, Oracle Utilities announced the availability of Oracle Utilities Work and Asset Management v2.1. This new version is now on the same technology framework as Oracle's other utility-specific applications. This upgraded solution offers many opportunities for those companies considering an upgrade. However with opportunity comes risk that an **Upgrade Readiness Assessment** from Process Solutions Assurance (PSA) and Red Clay Consulting can help you minimize. Tangible assessment results include developing a tailored roadmap for understanding the benefits of upgrading and how to seamlessly achieve it.

PSA and Red Clay have brought tremendous technical and functional experience to the Oracle Utilities marketplace over the last 15 years by developing methods, best-practices, accelerators, and software offerings that help minimize risk and heighten returns for their customers. PSA and Red Clay are now translating their experience into this Upgrade Readiness Assessment service to help existing Oracle Work and Asset Management users measure and plan for upgrading their systems to the latest platform. This assessment will utilize senior resources who are experienced in both platforms and automated tools to measure current and future state scenarios. Deliverables will provide support for the internal business case and planning efforts for any utility considering the move.

Findings are specific to your organization and are supported by deliverables to help your staff understand the opportunities identified. If an upgrade is recommended, an upgrade path will be included to reduce project risk and staff impacts, returning value while a full project is planned and established.

Are you wondering?

- Is an upgrade right for us?
- What can we do better with the current systems?
- Does my data require clean up before a project?
- How will my infrastructure be impacted by an upgrade?
- Do features in the newer version align with our goals?
- How complex would an upgrade be?
- How do we move forward?
- What will happen with my integrations?



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GETTING v2 **READY!**



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ASSESSMENT SERVICE

The assessment will start with identifying your goals and key concerns. This information is key to defining the areas that the study will focus on and to providing a concrete plan for minimizing your project risk while delivering early ROI. In addition to your management teams strategic Work and Asset Management goals, we will work with you to evaluate diverse areas such as asset hierarchy, maintenance backlogs, I.T. infrastructure, staff training, data consistency, and usage of the existing systems. Next, we will provide recommendations based on our findings including whether or not an upgrade will provide significant benefits to your organization and help you reach your goals.

Even if an upgrade is not currently recommended, the other suggested actions will still provide value to you and improve your current system, giving you a return on investment until the time is right to move forward. Based on our analysis, you will have the details required to advance your roadmap with supported resources, time figures, and clear action steps for making an informed decision.

ASSESSMENT PROCESS

Pre-assessment: Start by unveiling what your company Asset Management goals are and what key issues need to be addressed. Other inputs that are essential to conduct the assessment are: the scope of the assessment, the reasons for performing the assessment, any areas of concern that may exist regarding the current implementation or how to move forward.

Discovery: We will analyze your current implementation by gathering documents and data for evaluation. Our team will review systems context diagrams, customization details, responses to specific questionnaires regarding key system functionality, and infrastructure. At the same time, we will analyze your actual system implementation by looking at utilization, customization, data standardization, and historical module usage.

Analysis: This information will paint a clear picture of your WAM implementation and allow us to provide our findings and recommendations on how to maximize your Work and Asset Management initiatives. The results will be presented and thoroughly documented with tangible deliverables.

Findings: At the end of the assessment process, you will have well supported information to decide how to move forward, a concrete plan to minimize your project risk and perform incremental improvements before beginning your upgrade, and gaining early returns on investment.

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Assessment Summary

- 4-6 Week Duration
- Fixed Fee
- IT/Business Involvement
- Off-site/On-site
- Senior WAM Consultants

Tangible Deliverables:

- Executive Summary
- Improvement Strategy
- Milestones and Phased Approach
- Fit Gap Analysis
- Infrastructure Evaluation
- Synopsis of Known Customizations

PROCESS SOLUTIONS ASSURANCE

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