

Press release

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Swiss Post Solutions' Intelligent Automation Solutions Earned Distinction in 2016 HfS Autonomics Premier League

Swiss Post Solutions (SPS), a leading provider of business process outsourcing and digitization solutions, has been named to the 2016 HfS Autonomics Premier League Table, a list of only twenty two top organizations worldwide that are leading Intelligent Automation developments. SPS has been gaining traction with the advancement of Intelligent Automation solutions including robotics process automation (RPA) and artificial intelligence (AI) predominantly targeted at the elimination of manual intervention for processing unstructured data and repetitive data entry tasks. As the only BPO/DPO company on the list, SPS is honored to be recognized with such distinction among some of the most innovative companies in the world.

SPS recognizes the disproportionate competitive advantage that can be realized by companies through the expansion of process automation. SPS' goal is to assist its clients in their digital transformation journey to the next level so they can further attract and retain loyal customers in addition to streamlining their operations and reducing costs.

"As a leader in the DPO/BPO market, SPS remains focused on technological developments that will further enhance our offers. Our commitment to innovative thinking ensures we are providing the solutions our clients need to be successful today and in the future, and we are proud to be applauded for our achievements," stated John Chestnut, Vice President, Solutions and Services.

Today, SPS already digitizes and processes millions of incoming documents every year globally. The introduction of advanced automation tools will further and permanently change the daily routines and revolutionize processes. With several international pilots underway, SPS is one of the first companies to test the new technology in document management.

About SPS

We connect the physical and digital worlds

Swiss Post Solutions (SPS) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7,500 employees and specialized partners span the full range of the industry – from insurance, banking, telecommunications, media, retail to energy supply and travel & transportation – addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides mailroom management, managed print services, reprographic services, IT helpdesk support, front office and reception services to clients from an array of industries, including financial services, media & entertainment, legal, higher education, and manufacturing among others. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago, Washington DC and Toronto, and operates secure document processing centers in Long Island City and Toronto.

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