

Effectively Leverage Your Sugar Investment

With a business-critical application like Sugar, you need to accommodate continual changes in your business environment. And at the same time, you want to adopt the new ideas and capabilities that inspire users to do more with Sugar. The Levementum Success Program can help you do both.

What Can You Do with The Levementum Success Program?

- Build reports
- Onboard and train your team
- Add custom field behaviors
- Develop advanced workflows
- Create a custom module
- And so much more

No Constant Management. No-Hassle Changes.

The Success Program is an annual, fixed price offering with a guaranteed SLA response time. Learn which program level—Essential, Preferred or Elite—best suits your organization.

Maximize Your Customer Engagement Potential with Levementum

As an award-winning consulting firm that designs, deploys, supports, and cultivates adoption of business-driven technology solutions, Levementum provides a full range of professional services to advance your Sugar implementation.

Our team of business process and development experts helps companies to do the following:

- Create exceptional customer experiences using insight on when to take action.
- Shorten the buying cycle by identifying opportunities to accelerate the journey.
- Overcome siloed information by gaining visibility to the complete customer journey—across channels and over time.
- Increase loyalty, retention, advocacy, average order value, and ultimately, customer lifetime value.

About Levementum

- Established in 2006
- HQ in Chandler, Arizona, with offices in California, Indianapolis, and Texas
- 2000+ successful projects
- SugarCRM #1 worldwide
- Elite partner 6 years in a row
- 100% Certified Resources
- Deployed CRM to over 50,000 users

Extending Beyond CRM for Customer Success

To assist organizations searching for scalable ways to enhance the customer experience, we've added a Salesforce Marketing Cloud practice and partners like Marketo, Pardot, and Act-On.

Expertise in Customer Engagement Platforms

Levementum helps organizations define successful customer engagement strategies—and then teaches them how to use these technologies, including Sugar, to effectively and efficiently execute their strategies.

Sugar Enhancement Library

Extending Beyond Sugar with Free Utilities

The Sugar Enhancement Library is a group of utilities created by Levementum exclusively for our customers. Utilities are custom solutions that improve the performance of Sugar and the productivity of users, increase collaboration, enhance data integrity, and make Sugar easier to administer.

Available only to Levementum customers, this continually expanding library allows customers to cherry-pick the solutions that will deliver the most value to them. Customers enjoy free, unlimited access to all library utilities as long as Levementum is their partner of record and they remain current with their Sugar license agreements.

Key Utilities in Levementum's Sugar Enhancement Library:

Productivity & Collaboration:

Notes Dashlet

Quickly create Notes within a dashlet in the intelligence pane by entering text or dragging in files.

Multimedia Preview

Review all images and video files in Notes by simply clicking on a button.

Internal Chat

Efficiently communicate with your fellow team members.

Administration:

Dashboard Copy

Copy a user's dashboards to other users.

Streamline Sugar Management and Use

Administrators can log in as a different user to troubleshoot user-specific issues.

Undelete

Users often delete records by mistake—and Sugar does not provide tools to recover deleted records—this utility allows admins to locate and recover deleted records and their related data before they are purged.

Visit www.levementum.com to learn more about our experienced Sugar team, and view case studies that show how we have helped top companies succeed.



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