**USAA CTO Eric Smith Joins CTO Forum Advisory Board**

Santa Clara, California – July 14, 2016 – The CTO Forum today announced that Eric Smith, vice president and chief technology officer at USAA, has been appointed to the CTO Forum Advisory Board. The CTO Forum brings together senior technology executives and business leaders to discuss and collaborate on key technology issues facing the industry and to accelerate innovation across organizations.

"We are honored to welcome Eric to our advisory board. He brings over twenty years of experience in information technology related to the finance, healthcare and telecommunications industries. His expertise and vision will be a huge asset for the CTO Forum community,” said Basheer Janjua, founder and chairman of the CTO Forum.

“Technology will allow USAA to better serve our members where they are and through which channel they want to engage,“ said Smith. “Accelerating innovation in service of our members requires we participate in the right public policy, education and corporate dialogue. The Forum can help shape such a dialogue.”

In his role, Smith drives USAA’s strategic technology agenda with an emphasis on providing members the world-class services and products they deserve with increasing emphasis on digital channels. He has held various leadership roles at USAA in Architecture and the Member Contact Applications group, a team focused on providing a best in class USAA member and employee contact application infrastructure. He has been a member of the USAA team since July of 2006, when he joined the CTO organization as a Technical Architect with responsibility for the IT Service Management Domain.

Prior to joining USAA, he was a Director of Client Services for Maryville Technologies, a Service Management and Infrastructure consulting entity. In the Client Services capacity, he was responsible for managing the technical consultants providing support to Maryville's clients in addition to overseeing strategic client relationships. During his tenure at Maryville, he had the opportunity to manage relationships and key enterprise technical initiatives with several Fortune 500 companies to include Sprint PCS, Sysco Corporation, Southwest Airlines, and Texas Instruments.

**About the CTO Forum**

The CTO Forum is a non-profit organization dedicated to fostering a trusted, open and creative environment where the brightest minds of our times convene to address the industry’s most important issues. The CTO Forum brings together the best minds in the technology from different industries to define opportunities, and to collaborate in harnessing the extraordinary potential of technology. The CTO Forum’s mission is to deliver a Global Innovation Platform, where technology leaders collaborate and co-create the technology and solutions that will be critical to meeting tomorrow’s global opportunities and challenges. For more information, please visit [www.ctoforum.org.](http://www.ctoforum.org.)

**About USAA**

The USAA family of companies provides insurance, banking, investments, retirement products and advice to 11.5 million current and former members of the U.S. military and their families. Known for its legendary commitment to its members, USAA is consistently recognized for outstanding service, employee well-being and financial strength. USAA membership is open to all who are serving our nation in the U.S. military or have received a discharge type of Honorable – and their eligible family members. Founded in 1922, USAA is headquartered in San Antonio. For more information about USAA, follow us on [Facebook](https://www.facebook.com/" \l "%21/USAA" \t "_blank) or Twitter ([@USAA](https://twitter.com/USAA" \t "_blank)), or visit [usaa.com](https://www.usaa.com/" \t "_blank).

**Media Contact for the CTO Forum:**

Alice Vallesteros

Sr. Director of Marketing and Communication

CTO Forum

408 806 9595

alice@ctoforum.org