



Crescendo Systems Announces New Partnership with EMIS Health

Sunbury-on-Thames, Nov 14th, 2016 - Crescendo, leading supplier of Digital Dictation, Speech Recognition & Referral Management solutions to tens of thousands of NHS users, today announced that they are now fully accredited on the EMIS Health partner Programme.



Seamless integration between Crescendo and EMIS Web ensures correct labelling of patient demographics into every dictation, which speeds up the dictation process, eliminates typing errors and safeguards practices from potential cross referrals. Every time the dictation is edited or transcribed, the corresponding patient records is automatically loaded in EMIS Web, thereby ensuring the correct patient is selected every time.

John Bendall, Director of UK Operations, Crescendo Systems Limited, comments, "We are extremely pleased to be part of the EMIS Health Partner Programme. By working closer with EMIS Health, our products and clinical system integration will become more feature-rich as we look at new ways to streamline the referral process within GP surgeries. Our clients can now take advantage of added integration features and ensure full compliance with IG standards regarding patient data validation throughout the Crescendo Referral Management Workflow."

When doctors dictate with Crescendo, they are prompted to select, in addition to the automated patient demographic entry, the specialty and referral type from a customisable "smart list", which can mirror NHS England's E-referral service specialties and clinics. This data is then captured by the Crescendo system, providing a real-time snapshot of referral activity through the detailed Referral Dashboard & fully customisable reports. Speeding up document turnaround times by up to 40%, the Crescendo Referral Management module allows practices to track, analyse and reduce their secondary care referral costs whilst saving clinicians and support staff significant admin time.

Crescendo also makes it easy for doctors to voice-activate EMIS so they can navigate around patient screens and speak consultation notes rather than typing them. Crescendo's fully integrated Speech Recognition solution thereby increases speed and accuracy, even when creating emails and searching the web. Medical terminology and drug names are built into the system to increase accuracy and eliminate spelling errors. Speech Recognition can also take place in the background whereby dictations get Speech Recognised prior to transcription: all the secretary has to do is correct minor mistakes rather than typing each referral from scratch.

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