



## **THE CITY OF ATLANTA, GEORGIA SELECTED BENCHMARK CASE MANAGEMENT SYSTEM FROM PIONEER TECHNOLOGY GROUP**

*The City of Atlanta's Municipal Court is planning to launch a new court case management system in an effort improve efficiencies and provide better service to the public.*

The Atlanta Municipal Court has chosen Pioneer Technology Group to replace their aging Court Case Management System. Benchmark will simplify The City's court processing and improve public service for their residents and visitors of the Court.

After completion of the roughly twelve month project, Atlanta will have a seamless court process that manages the full life cycle of a case without reliance on physical paper. The move to Benchmark was prompted by the court's desire to significantly improve the experience for all users of the court; the public, attorneys and staff.

Jacenta Cobb, Public Information Officer of the Municipal Court of Atlanta, had this to day: "We are especially excited about the capabilities of the Benchmark case management system. Pioneer Technology Group has thoroughly researched all of our court's needs and are presenting effective resolutions by designing a system that caters specifically to the needs of our staff. Benchmark will help increase efficiency and productivity on a daily basis, which allows us to focus on improving our overall interaction with the public."

The City of Atlanta joins the growing customer base in Georgia to have chosen Benchmark, by Pioneer Technology Group. Atlanta will soon be the 80<sup>th</sup> court in the nation running the industry leading system. Benchmark was designed for court case management and continues to improve each year thanks to feedback from customers and excellent customer service.

Ryan Crowley, Vice President of Sales & Marketing for Pioneer Technology Group had this to say: "From the start of the conversation the team in Atlanta made it clear that they were after more than just another case managements system, they wanted a team that could provide full process improvement. Given their extensive selection process we are excited the Pioneer was chosen; but even more excited about the innovative improvements our teams can make together. Pioneer has always been about building partnerships rather than just client/vendor relationships, we look forward to this partnership resulting is a better court experience for all the citizens and stakeholders of the Atlanta Municipal Court."

### **About Pioneer Technology Group**

Pioneer Technology Group (Pioneer) is a leading developer of software solutions and services to Governments and the private sector. The company is headquartered in Sanford, Florida and recently opened a location in Wooster, Ohio. Offerings include: Benchmark, a court case management system, the Landmark official records system, the YourDox title document system, and tax processing systems for counties and municipalities. Pioneer also provides content management systems and a scanning services bureau for transitioning paper to digital

images through its subsidiary, Pioneer Records Management. For more information about the company, please contact Kristina Rumsey at [krumsey@ptghome.com](mailto:krumsey@ptghome.com) or visit Pioneer's website at <http://www.ptghome.com>