

AGENDA

April 18th – 20th, 2017 Sheraton Grand, Downtown Chicago

				Tuesday, April 18 th			
8:00	Registration Desk Open						
9:00 – 11:30	Pre-Event Optional Hands-On Workshops Add—on to your Leadership Summit experience with an optional pre-event workshop						
	Transforming Your Inside Sales Team	The Asking Formula: Influencing Anyone, Anytime to Say "Yes"	Fundamentals of Storytelling for Sales Success	Visionary Leadership: Curating and Sustaining an Elite Organizational Culture			
11:00 – 1:00 PM	Grand Opening – Explore the Technology Expo Hall						
1:00 – 1:30 PM	Leadership Summit 2017 Kickoff						
1:30 – 2:00 PM	General Session: TBA						
2:00 – 2:30 PM	Where Should We Focus to Drive More Revenue? Lauren Bailey, Founder & President, Factor 8						
2:30 – 3:00 PM	Break – Grab a snack and meet fellow attendees						
3:00 – 3:30 PM	Body Language Tools for Leaders Leo Cardenas, Body Language Speaker & Trainer, LAY-O, LLC						
3:30 – 4:00 PM	General Session: TBA						
4:00 – 4:30 PM	Executive Fireside Chat						
4:30 – 5:00 PM	The Pitfalls of Conventional Sales Tactics and How to Avoid Them Justin Shriber, Vice President of Marketing, LinkedIn Sales Solutions						
5:00 – 5:30 PM	Keynote Speaker Own It - Defy Marketplace Gravity and Succeed No Matter What This Economy Does Meridith Elliot Powell, Award-winning Author, Business Growth Expert & Strategist						
5:30 – 7:30 PM	Happy Hour in the Expo Author Meet-and-Greet/Explore the Expo/Network with Fellow Attendees						



6:00 - 10:00 pm

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	Wednesday, April 19 th								
7:00 – 8:00 am	Breakfast in the Technology Expo Hall, Birds-of-a-Feather Roundtables								
8:00 – 8:05 am		Morning Kickoff							
8:05 – 8:35 am	The New Truth in Selling Matt Millen, Senior Vice President of Revenue and Operations, Outreach								
8:35 – 9:05 am	Let's Face it, Your Managers are Not Going to Coach Tom Snyder, Founder, Funnel Clarity								
9:05 – 9:35 am	The Hiring Game Has Changed: Embrace the "Grit over Grades" Revolution Kristen Hamilton, Co-Founder & Chief Executive Officer and Josh Jarrett, Co-Founder & Chief Product Officer, Koru								
9:35 – 10:15 am	Break								
10:15 – 10:45 am	General Session: TBA								
10:45 – 11:15 am	Call Your Shot: Predicting Performance Through Coaching Robert Jeppsen, Chief Executive Officer, Xvoyant								
11:15 – 12:00 pm	Keynote Speaker Building a World-Class Inside Sales Team from the Ground Up Debbie Dunnam, Corporate Vice President, Worldwide Inside Sales, Microsoft								
12:00 – 1:00 pm	Lunch								
1:00 – 5:00 pm	Breakout Sessions								
1:00 – 2:00 pm	Winning The "Game" Of Negotiation as an Inside Sales Professional	Phone Scripts: Create Your Own Best Practice Approach	Maximize Your Sales Candidate Funnel	Workshop: Build Your Own Call Coaching Scorecard	Session Details TBA	Session Details TBA	Session Details TBA	Session Details TBA	
2:15 – 3:00 pm	IDEA EXCHANGE: Women Sales Leaders - Peer Panel and Workshop	Managers, Measurement and Mindset: Architecting a Better Sales Onboarding Program	Recruiting at 90 Below Zero: Finding Great People in Difficult Conditions	Creating the A-Team: An Existential Opportunity	Physics & Sales: Understanding Acceleration, Black Holes, Stars, and Other Sales Phenomena	How Your Sales Team Can Get Double-Digit Reply Rates With Prospecting Tactics	IDEA EXCHANGE: Training & Development Best Practices & Tips	Session Details TBA	
3:00 – 4:15 pm	Break/Author Meet-and-Greet/Explore the Expo/Network with Fellow Attendees: Technology Expo Hall Closes at 4:15								
4:15 – 5:00 pm	IDEA EXCHANGE: Sales Best Practices for Large Distributors	Everyone Communicates Few Connect	Winning the Fight Inside the Conversation	Sales Enablement: The Scope, The Challenges, and The Random Acts	How to Build an Effective Sales Technology Stack in 2017	Account-Based Everything: Social Selling + ABSD = Increased Deal Velocity	IDEA EXCHANGE: Selling Globally	Session Details TBA	

Microsoft Inside Sales Yacht Party



Tuesday, April 18th

Wednesday, April 19th

Thursday, April 20th

11:00 AM - 7:30 PM

7:00 AM - 4:15 PM

7:30 AM - 10:00 AM

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7:30 – 8:30 am	Breakfast in the Technology Expo Hall							
8:30 – 11:45 am	Breakout Sessions							
8:30 – 9:15 am	IDEA EXCHANGE: Selling Incentives That Work	Motivating Your Sales Staff to Drive Engagement and Performance	The Shocking Truth about Lead Follow-up	Inside Sales Optimization in the Digital Age	10 Steps to Successfully Transition your SDR Team to Quota Carrying Sales	Session Details TBA	IDE EXCHANGE: Hiring & Recruiting	Session Details TBA
9:15 – 10:00 am	Break Technology Expo Hall Closes at 10:00am							
10:00 – 10:45 am	IDEA EXCHANGE: Sales Enablement / Operations Roundtable	LAUNCH! Turning Recruits into Producers	Contact Marketing: 5 Ways to Connect with the C-Suite	Making Your Move to the Top	Making Training Stick for Millennials	Setting Your GamePlan? Building Expert Sales Teams with Metrics, Tools, and Coaching Methodology	IDEA EXCHANGE: Building Your Technology Stack	Session Details TBA
11:00 – 11:45 am	7 habits of Highly Effective SDR's	Business to Consumer: Phone Scripts in a B2C World	Session Details TBA	The Art & Science of Closing Deals	FICO Score for Inside Sales	Why Customer Success is Hot	IDEA EXCHANGE: Sales Development Done Right	Session Details TBA
12:00 – 1:30 pm	AA-ISP Annual Inside Sales Awards Banquet HOST: Jamie Shanks, CEO, Best-Selling Author, Sales for Life Closing Remarks / Event Farewell							
Technology Expo Hall Hours								