"It changed our entire strategy after one meeting"

C ustomers and associates love the usability. Technology teams love the architecture. Make everyone happy with channelUNITED™.

Zenmonics' channelUNITED™ solution is the only platform that offers a consistently satisfying experience across your institution's channels to transform every echelon of your digital experience.

Other providers sell clunky packages of cobbled-together systems under the guise of "omni-channel" solutions. These providers clog the works of your organization and lack a meaningful ROI. Embrace efficiency. Cut long-term costs. Dump the technical debt of inefficient platforms.

channelUNITED™ is the leading platform for streamlining your current Digital, Sales & Service, Origination, and Teller platforms into a single solution. This is real ROI – a cost impact your CFO will love and a cost benefit package you can use to address your entire digital platform.

channelUNITED™ was built to adapt to your business, so we can expand at your pace—no growing pains required.

What can channelUNITED™ do for you?

Meet your customer demand for a common online, tablet and phone application suite.

Meet your associate demand for a common Sales & Service, Origination, Call Center, Teller and Kiosk platform.

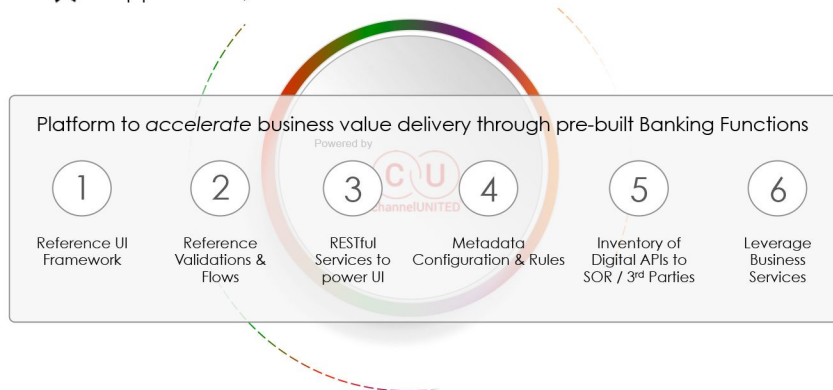Re-define "Digital" – putting your customers and associates on a common system.

Track channels, devices and users so service calls and data can be tailored to a specific interaction.

Support add-on features for opportunity management, scheduled appointments, contact history, customer cart, needs assessments and more.

150+ Banking Features

Spanning channels: consumer self-service, assisted and associate applications, inside and outside the branch

Platform to *accelerate* business value delivery through pre-built Banking Functions

Powered by

1	2	3	4	5	6
Reference UI Framework	Reference Validations & Flows	RESTful Services to power UI	Metadata Configuration & Rules	Inventory of Digital APIs to SOR / 3rd Parties	Leverage Business Services

Please your Technology leaders by...

Fitting seamlessly into your current operations with over 350+ RESTful services already built and available for use.

Insulating channel services from enterprise service layers, enabling accelerated, agile deployment of front-end business features to keep your business team excited and engaged.

Using the latest Microservice architecture to package, deploy and test modular feature components, making A/B testing and enhancement rollouts more efficient.

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