



Pinpoint Labs

Case Study

Justice Canada Relies on Harvester for 20 Custodian Country-Wide Collection



Kris Layton, Technical Lead of eDiscovery and Litigation Support for Justice Canada, expertly manages a review platform for a significantly large user base with more than 12 years of litigation support experience and six years of eDiscovery experience. The National Litigation Support Group culls data, advises on defensible data collections, and presents collected and organized data for review by litigation teams within the department and related government agencies in a cost-effective manner.

Many of Justice Canada's clients need a tool that can efficiently produce a forensically sound collection that is cost effective. "The Litigation Group needed an 'easy button' forensically-sound eDiscovery tool for clients needing to identify the data source, cull it and copy it," Kris explained.

Several other tools were reviewed, but they weren't user-friendly or easily managed. Many utilities require designated and highly trained personnel to assist in most data collections since many clients needing such services aren't well versed in the

area. A tool with a clean interface, simple YouTube instructions, and easy navigation was needed. In addition, portability and seamless licensing were necessities.

Recalling a conversation with a colleague near an elevator at Legal Tech New York who spoke highly of previous experience using Pinpoint Labs' Harvester in a similar environment, Kris decided to evaluate Harvester. Harvester Portable and Server versions have become essential tools for Justice Canada because they provide essential keyword searching, denisting, file-type extension filtering, and individual portable licenses available to any client when necessary.

"We've seen as much as 100-200 gigabytes of data collected by Harvester and we support over a thousand cases for review at any given time. We've even used Harvester to do a remote country-wide collection on 20 custodians that were within the same wide area network." -Kris

In terms of resources, a tremendous amount of time has been saved due to minimal legwork, accessible client support, and a straightforward fantastic interface that can be easily explained to personnel who are not technologically-versed. Thus, Justice Canada continues to be a valued client of Pinpoint Labs.

For more information about Justice Canada, visit <http://www.justice.gc.ca/>. For more information about Pinpoint Labs or Pinpoint Labs' products, visit <http://www.pinpointlabs.com/>.

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