



Future Development and Enhancements

AVDS will continue to add features and functionality and review customer feedback to further enhance the IVR Visualizer.

Requirements

- PureConnect 2015 R1 or later
- .NET Framework 4.5.1

Solution Pricing:

- \$7,500 (One-time fee)
Promotional Price/Subject to end without notice.

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When key personnel make changes to your IVR, the changes are documented and logged as part of best practices. Regrettably, not all changes are documented and the IVR becomes difficult to maintain—especially if those key personnel leave the company. As a result, time and effort is incurred trying to make simple changes in what is now a complex environment.

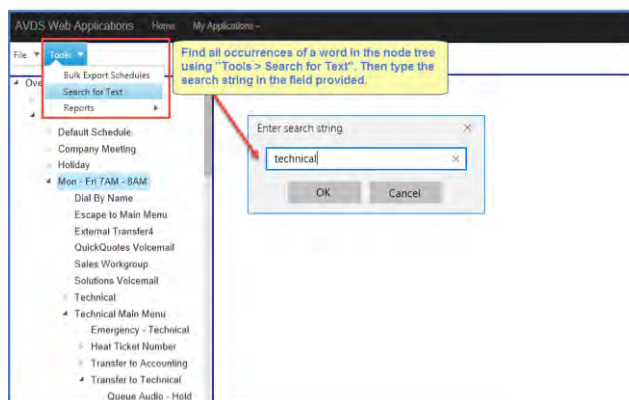
AVDS developed “IVR Visualizer” to help PureConnect administrators have peace of mind.

Benefits

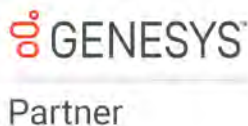
IVR Visualizer is a web-based application that provides various tools to manage Attendant profiles by automatically creating a visual representation of the call flows as well as providing search capabilities on those call flows. In addition, comprehensive reports can be generated to simplify and streamline documentation objectives.

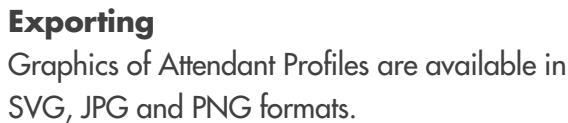
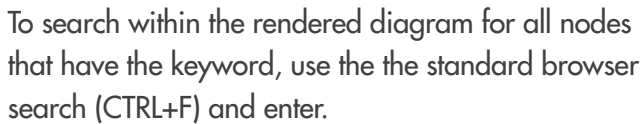
Text Searches

Looking for keywords within Attendant Profiles is easily accomplished by entering the search string in a dialog box.

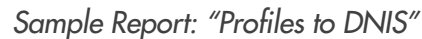


Representing Leading Manufacturers:



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Easily generate reports to detail any IVR component, using "Tools ▼ Report"



Sample Report: "Sub-Routines"

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