

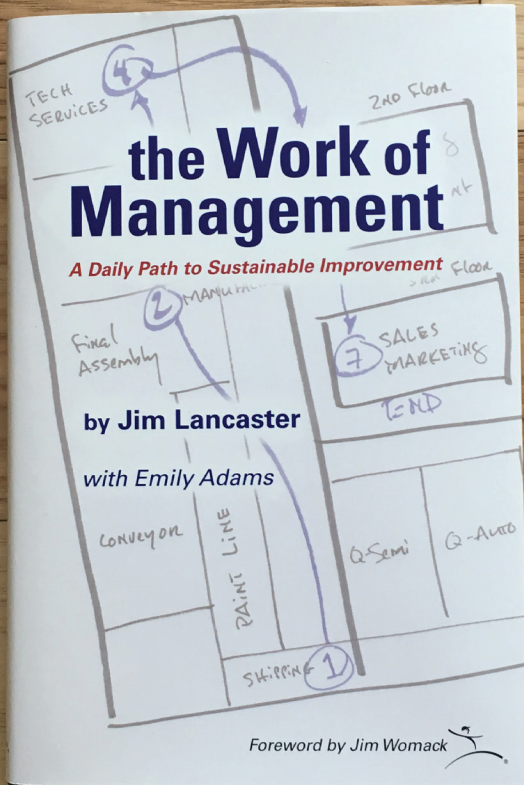
The Work of Management

by Jim Lancaster

Learning to sustain their lean gains by creating a complete lean management system that provides a daily path to improvement is perhaps one of the greatest challenges for companies today. After years of learning powerful lean tools and methods such as value stream mapping and A3 thinking, lean practitioners are still fighting a battle to sustain and build on their lean gains.

Doing so calls for creating a complete lean system of management such as the one described in this book, which Jim Womack describes as, “a lean management system that creates and sustains sustainability in the performance of every value-creating process at Lantech. This daily approach to management has become the firm foundation for sustainable improvement through kaizen and successful hoshin planning.”

By teaching this proven system through telling the Lantech story, Lancaster reveals how adapting this new “work of management” requires leaders to fundamentally re-think the way they lead and manage—adopting a radically different approach than a traditional top-down, command-and-control method. Lancaster and his peers walk the floor daily, mindfully coaching others and supporting a culture of problem-solving and teamwork.



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Jim Lancaster, CEO, Lantech

- This is one of the first lean books to candidly teach the daily elements of learning a lean enterprise, and will help leaders at all levels gauge the effectiveness of their current approach.
- Anyone struggling with the challenge of sustaining lean gains after some success will find inspiration, as well as specific ways to move forward, with this book. Lancaster has refined his system through years of trial and error, and provides a detailed, actionable set of habits, that will help others develop their own daily system.
- You will learn everything from how to conduct a daily walk along your gemba, how to coach teams and individuals humbly, how to foster a problem-solving culture, how to connect lean initiatives enterprise-wide, and how this approach can improve your business performance in everything from sales and margin growth to new product development.

Lancaster reveals the person growth he went through in learning the real work of management. Trained as a Harvard MBA and brought up by the entrepreneur/father/founder, he had to unlearn many of his beliefs and mindsets for this complete system to thrive.

To learn more about this book and its author please go to lean.org/wom and order your copy today.

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