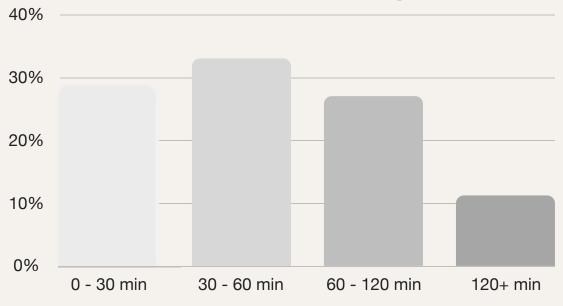
Coverage Crisis

When summertime joys become productivity pains!



1 of 2 surveyed covers for an out-of-office colleague several times a month.

It's eating up a lot of time each day!



Biggest pain points?



37% say getting background information on the tasks that were handed off.



34% say understanding the task's status.



25% say knowing who to contact to get the job done.

Find out how to fix this at OTRS.com

