

## PRESS RELEASE

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### **Kristi Schleicher named 2018 HousingWire Insider**

*Award recognizes Schleicher's contribution to TMS's goal to help more than one million families achieve and maintain the dream of homeownership*

Melville, N.Y. (September 4, 2018) — HousingWire, a leading mortgage trade publication, named TMS Vice President of Customer Experience Kristi Schleicher a 2018 Insider.

Schleicher brings happiness to TMS customers every day as the leader of the TMS customer experience team. She has spearheaded and launched several initiatives, including TMS Happinest Call Coaching, and is leading the frontline of TMS's industry-leading NPS score.

Hand-selected by HousingWire's editorial board, the acclaimed list recognizes the unsung heroes in an organization, spotlighting their vital and dynamic contributions to their companies.


"This year's group of Insiders exemplify what it means to get the job done and done right." Online Editor Caroline Basile said. "Each of the mortgage and housing professionals we honored made incredible contributions to their companies' successes and we're excited to recognize their achievements."

Recently hitting her ten-year anniversary at TMS, Schleicher has been a magnet for not only making people fall in love with the company, but making them feel like they're a part of the TMS family, building life-long relationships with our borrowers.

"It's a huge honor to receive this award and to be recognized for helping our TMS homeowners achieve and maintain happiness in homeownership," said Schleicher. "I've been in the people business since I started my career, and it's a true privilege to be able to work for a company that puts the customer at the center of everything it does."

She leads TMS's commitment to Rock Solid Service and supports our customers with all of their needs. As a trusted and go-to-resource, she makes herself readily available whenever needed, helps borrowers navigate and manage their mortgage, and delivers 5-star service in every interaction she has.

**About TMS** TMS (The Money Source Inc.) is a different kind of company that does business in a different kind of way. Founded in 1997, with a mission to Grow Happiness, TMS is a fast growing fintech company



that provides products, technology, speed of service and a unique customer experience to borrowers, clients and team members in their pursuit of happiness. With more than 700 team members, TMS is a national lender and servicer licensed or exempt from licensing in all 50 states and the District of Columbia. For more information, visit [TheMoneySource.com](https://www.themoneysource.com). NMLS# 6289.

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