

About Us



WE SPEAK BUSINESS



CERTIFIED PARTNER



QUALITY SUPPORT

TBNG Consulting puts technology in terms you can understand...business terms. Our team of experts and certified engineers will solve your daily IT problems, help you increase your productivity, lower your operating costs, and secure your network to optimize your business or organization. TBNG Consulting knows that customer service is the cornerstone of good business and we will provide your organization a custom, scalable, and flexible technology solution that meets your current needs while addressing your future concerns.

“ We have experienced several IT companies. None compare to the expertise of this team. They brought us from disaster to perfection. Highly recommend this company to anyone. ”

- Michael Storz
President, Chapel Haven, Inc.

IT Solutions When IT Matters



TBNG MISSION

Established in 2005, TBNG Consulting provides our public and private sector clients with highly scalable and secure technology solutions to over 500+ clients throughout the Northeast Region. Our firm's philosophy is simple:

- Provide clear client communications across the entire team
- Set solid goal expectations: 100% Accountability | 0 Excuses
- Continuous improvement for all services/projects

We design, implement and support highly scalable and secure network related technologies for finance, business, education, medical, non-profits, and government. Our solutions utilize best-of-breed technologies that bolster local, and wide area network performance, speed and security.

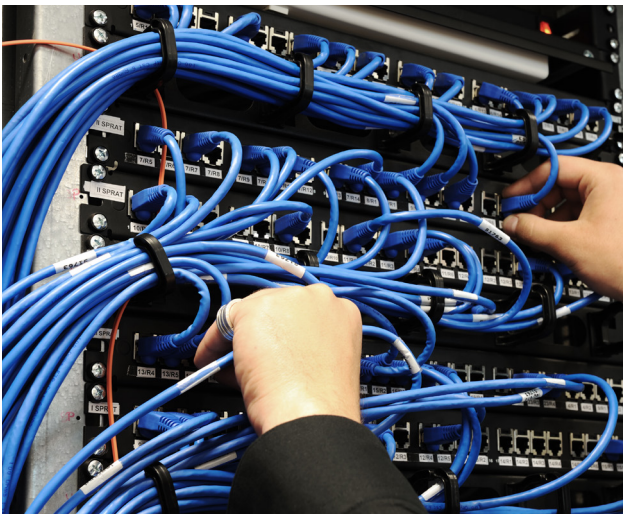
✓ Highly Qualified Personnel:

- Background checks
- Yearly Vendor certifications tracking
- Skills assessment (Continuous Improvement)
- Internship program

✓ TBNG's internal security methods to protect client information:

- SSO – Single Sign On
- 2FA – 2 Factor Authentication
- Other advanced security protocols

✓ 98.9% client satisfaction rating



SIMPLIFYING IT

✓ Our Standards & Procedures for managing client information:





- Detailed client network mapping
- Automated client documentation collection
- AutoTask® – Personal Services Automation

✓ Structured help desk escalation:

- Ticket escalation with management oversight
- Director of Technical Services
- Director of Managed Services
- Director of Client Services

OUR SERVICES

TBNG Consulting is a Connecticut-based professional information technology consulting firm with over a decade of experience specializing in custom network design, security implementation, managed support, and project deployment solutions for organizations looking for best-of-breed hardware and the highest quality of service.

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| <h3>Network Infrastructure</h3>  <ul style="list-style-type: none">Minimize DowntimeDisaster RecoveryData Protection | <h3>Perimeter Security</h3>  <ul style="list-style-type: none">Efficient PerformanceScalable ArchitectureEasy To Manage | <h3>Business Continuity</h3>  <ul style="list-style-type: none">Integrated SecuritySimplified ControlIncreased Protection | <h3>Managed IT Services</h3>  <ul style="list-style-type: none">ResponsiveExperiencedAccountable |
| <h3>Onboarding Services</h3>  <ul style="list-style-type: none">Provide Initial Planning & Preparation for Project Work and/or Managed Services | <h3>Hardware as a Service (HaaS)</h3>  <ul style="list-style-type: none">Acquire State of the Art Network Infrastructure and Support without making any initial capital investment | <h3>Carrier Services</h3>  <ul style="list-style-type: none">Integrate IT and Telecom/DataGain Access to Unlimited SuppliersRecover Lost HoursStay Cutting Edge on Technology | <h3>Product Fulfillment</h3>  <ul style="list-style-type: none">Subscription RenewalsWarranty Renewals |



KEY TEAM LEADERS



Michael Grande

Managing Director



Jeffrey Grande

Director of Sales / Co-Founder



Michael Paone

Director of Sales
Engineering / Co-Founder



Louis Ardolino

Director of Client Services



Jeffrey Tagliatela

Director of Managed Services



Tim Mickelson

Director of Technical Services

TBNG Consulting has provided its clients years of successful IT service and support. Collectively, our management team brings decades of experience and expertise in technology implementation and operations to our client base.



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