

North Carolina Department of Transportation Extends MetroQuest Public Survey Subscription to 36 Regional Agencies

MetroQuest now provides online solution for public involvement for planning across the State of North Carolina as NCDOT extends its annual subscription to include all Metropolitan Planning Organizations (MPOs) and Rural Planning Organizations (RPOs).

Vancouver, Canada, January 28, 2019 – [MetroQuest](#), the leader in online public engagement solutions for governments and planning firms, kicked off 2019 by announcing its biggest public involvement deal this decade with the North Carolina Department of Transportation (NCDOT). A forward-thinking agency committed to outstanding public involvement, NCDOT has extended its annual MetroQuest subscription to include all 18 Metropolitan Planning Organizations (MPOs) and 18 Rural Planning Organizations (RPOs). Expect to see exceptional public participation throughout the State of North Carolina this year!

“NCDOT has been using MetroQuest public involvement software to support various planning initiatives over the last three years,” said NCDOT Chief Deputy Secretary David Howard. “In leveraging this tool as a key component of our public involvement strategy, we’ve been able to increase the level of public participation and collect significantly more quality data.”

“All MPOs and RPOs in North Carolina will now have a new tool for their own online public involvement,” continued Howard. “Using common technology across all agencies will help create a better, more efficient public involvement process throughout the state.”

With an annual MetroQuest subscription, agencies can launch unlimited educational surveys, engage thousands of people, and analyze public preferences with colorful dashboards. Since 2016, NCDOT has collected nearly 120,000 data points of informed public input using MetroQuest.

“In 2018, we had unprecedented levels of engagement across multiple projects, including nearly 4,600 survey participants for our State Transportation Improvement Program (STIP),” reported Jamille Robbins, Public Involvement, Community Studies, and Visualization Group Leader at NCDOT.

NCDOT is in good company. MetroQuest online surveys have been used to optimize public involvement by state agencies that include Arkansas DOT, Arizona DOT, Florida DOT, Maine DOT,

Minnesota DOT, Missouri DOT, Montana DOT, South Carolina DOT, Texas DOT, and Wisconsin DOT.

Among America's largest transportation agencies, they have used MetroQuest to engage public participation in the planning of all types of projects, including bike and pedestrian, transit, corridor, and bridge plans as part of their statewide long-range transportation programs.

"I'd like to personally welcome all 36 planning organizations in North Carolina to our growing community," said Mike Walsh, President and CEO at MetroQuest. "With 10,500 employees, NCDOT is the largest agency in history to extend its MetroQuest subscription to all regional agencies. We're seeing a growing trend with DOTs building on their own public involvement success to empower regional agencies. In 2018, Maine DOT extended its MetroQuest subscription to all MPOs in the state. We expect many other DOTs will take notice in 2019."

About MetroQuest (by Envision Sustainability Tools, Inc.)

[MetroQuest](#) is used by governments and firms of all sizes to involve thousands of people in planning. Today's preferred cloud-based public survey, MetroQuest delivers a highly visual and interactive online experience to educate citizens about scenarios and tradeoffs, while collecting informed and quantifiable input. The resulting insights build support for great transportation and urban plans that move more people and make better places for us to work, live, and play.

For more information about MetroQuest, visit www.metroquest.com.



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