

2018 ROI ACCURACY REPORT

LIKE ALL COVERED ENTITIES AND BUSINESS ASSOCIATES, DATAFILE HAS PATIENT PRIVACY AS **ONE OF OUR TOP PRIORITIES.**

In an effort to be open and transparent, DataFile Technologies publishes an annual *Accuracy Report* to illustrate our commitment to quality and communicate our accuracy rate, defined as total portion of records requests handled by DataFile which did not result in unauthorized disclosures. While our goal is zero errors, we are human and will make a rare mistake. **We are proud to report the DataFile accuracy rate for 2018 was 99.97%** (error rate less than four hundredths of one percent). Our single-patient breaches dropped over 80% from 2017 when we were already outperforming the national average. Our compliance track record gives customers peace of mind.

Health data breaches have become increasingly commonplace. According to data from the Department of Health and Human Services' Office for Civil Rights (OCR), practices of all sizes struggled with HIPAA compliance in 2018, racking up 351 data breaches exposing over 13 million healthcare records. That's **over 2.5 times the volume of records exposed in 2017** despite the number of breaches remaining nearly constant.

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LARGE DATA BREACHES

Violations involving greater than 500 patients

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SINGLE-PATIENT BREACHES

Total number of reportable single-patient breaches at DataFile in 2018

99.97%

2018 DATAFILE ACCURACY RATE

Total requests handled by DataFile which did not result in unauthorized disclosures

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DataFile makes quality control a priority from the system level through training, process, and technology. It's a cornerstone for us that has served us and our clients well. **We're proud of our track record in healthcare data management and release of records.**

JANINE AKERS

CEO and Compliance Officer, DataFile Technologies