



The OnSeen LiveClaims Solution

Seamlessly Connect Your Claims Managers Adjusters, Policyholders, & Agents

LiveClaims connects all parties involved in the claims management process in real-time through an affordable, easy-to-use, mobile-web platform from anywhere and on any device.

The principal objective of the LiveClaims Solution is to deliver a positive claims experience for policyholders by:

1. Making it easy for them to file their claims
2. Processing their claims faster, and
3. Keeping them up to date on the status of their claims in real time.

The OnSeen LiveClaims Solution allows regional and super-regional insurers to better compete with large national and international firms by delivering game-changing mobile technology to their claims management processes.



The LiveClaims Solution delivers benefits to all of your stakeholders:

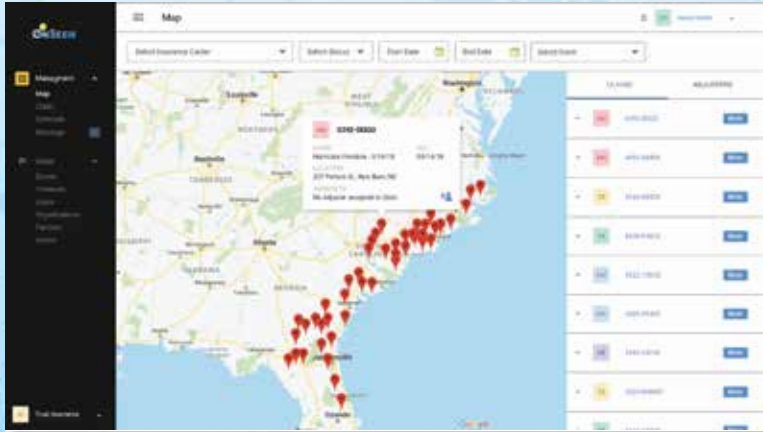


- **Insurers** maximize the efficiency, minimize the cost and improve customer satisfaction of their claims management process
- **Adjusters** optimize the productivity of their field teams and minimize the cost of their claims adjustment process
- **Policyholders** get their claims processed faster, are informed of their claim status in real-time, and enjoy a much more satisfying experience
- **Agents** receive overall claim information and are updated in real-time on their clients' claim status
- **Reinsurers** receive real-time updates and visibility of their contingent loss exposure and claims resolution status

THE ONSEEN GUARANTEE

The OnSeen LiveClaims Solution will reduce your LAE by at least 10 percent or we will waive your next month's fee.

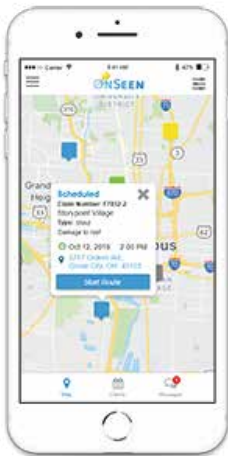
The LiveClaims Solution is a full-featured claims management platform that connects and coordinates all the parties involved in your claims process, including the following components:



Insurer Admin Console & Dashboard

- Assign, schedule and manage field claims staff and adjusters
- Monitor claim status and adjuster activity
- Communicate real-time with adjusters, policyholders and agents
- Review critical claim performance, productivity and financial metrics

Adjuster Admin Console, Dashboard & Mobile App



- Assign, schedule and manage field adjusters
- Update claims adjustment info and check-in, check-out from appointments
- Communicate from the field with insurer and policyholders
- Review adjuster performance and productivity metrics

Policyholder Portal



- Upload initial info, photos and videos about their claim
- Receive appointment reminders and notifications updating claim status
- Track the ETA and arrival progress of assigned adjuster
- Rate the overall performance of the claims adjustment process

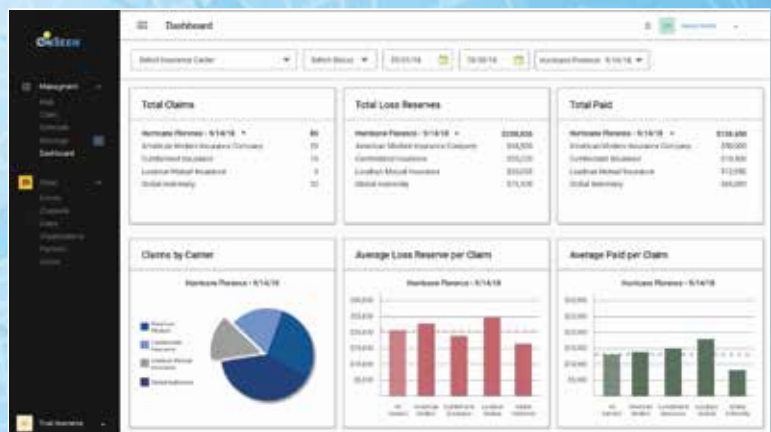
Insurance Agent Portal



- Receive notifications updating status of their policyholders' claims
- View general claim adjustment information for their policyholders
- Be as informed as their policyholders on their claims status and resolution progress

Reinsurer Dashboard

- Receive real-time visibility of their loss exposure and LAE share
- Monitor payment status and amounts for their insurance clients' claims
- Track aggregate loss exposure for each major disaster or CAT event



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