

# Lewis Group Of Companies

Lewis Community Developers • Lewis Retail Centers • Lewis Apartment Communities  
Lewis Commercial • Lewis Land Developers • Lewis Management Corp.  
Sierra Lakes Land Company • Lewis Investment Company of Nevada

## FOR IMMEDIATE RELEASE

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### **For the Twelfth Consecutive Year, Lewis Apartment Communities Has Received The National Multifamily Customer Service Award for Excellence**

UPLAND, Calif., March 12, 2019 - Lewis Apartment Communities is proud to announce that for the twelfth consecutive year (2007 – 2018) the company has been awarded the **National Multifamily Customer Service Award for Excellence – Category II**. The distinction is bestowed annually by the nationally recognized consulting and benchmarking firm CEL & Associates, Inc., which recognizes companies whose customer satisfaction levels are the best in the industry in the United States.

“We are truly honored to be recognized by CEL, and our residents, for the twelfth year in a row,” stated Randall Lewis, Principal and Executive Vice President of Lewis Apartment Communities. “Our goal of hiring employees with a strong customer service orientation has resulted in a resident friendly atmosphere where exceptional service is the norm. This goal also ensures the maintenance of high standards of quality and redefines the apartment lifestyle for our guests. Our associates excel at recognizing our resident’s needs to provide specialized services that fit their lifestyles. This award is a tribute to the hard work and dedication of the Lewis Apartment Communities associates”.

Los Angeles-based CEL & Associates ranks companies in five classifications including Category I for companies with more than 50 properties; Category II for companies with 21 to 50 properties; Category III for companies with 6 to 20 properties; and Category IV for companies with 5 or fewer properties. Individual properties are eligible for “A List” or “A List Platinum” certificates. Additionally, 21 of Lewis’s apartment communities received the individual “A List” distinction, and 9 communities received the “A List Platinum” for outstanding customer service in 2018.

Lewis Apartment Communities individual “A List” properties include (in alphabetical order):

- Antelope Ridge, Antelope, CA
- Carmel Apartments, Rancho Cucamonga, CA
- Del Mar, Rancho Cucamonga, CA
- Evergreen, Rancho Cucamonga, CA

- Evergreen Park, Sacramento, CA
- Green Valley Crest, Chino Hills, CA
- Harvest at Damonte Ranch, Reno, NV
- Homecoming at Creekside, Sacramento, CA
- Homecoming at Eastvale, Eastvale, CA
- Homecoming at Terra Vista, Rancho Cucamonga, CA
- Jamboree Apartments, Rancho Cucamonga, CA
- Linden Court, Rialto, CA
- Montecito, Rancho Cucamonga, CA
- Mountainview, Rancho Cucamonga, CA
- Rosewood, Redlands, CA
- Sunscape, Alta Loma, CA
- Sycamore Park, Ontario, CA
- Sycamore Terrace, Rancho Cucamonga, CA
- The Enclave, Rancho Cucamonga, CA
- Villa Capri, Rancho Cucamonga, CA
- Village Green, Covina, CA

Lewis Apartment Communities individual “A List Platinum” properties include:

- Carmel at Woodcreek West, Roseville, CA
- Crystal Cove, Las Vegas, NV
- Gramercy Park, Sacramento, CA
- Green Valley, Chino Hills, CA
- North Upland Terrace, Upland, CA
- Sahara West, Las Vegas, NV
- Santa Barbara, Rancho Cucamonga, CA
- Somerset, Redlands, CA
- The Sycamores, Vacaville, CA

“Your commitment to the highest level of quality and service to residents has resulted in your *Best In The Industry* ranking for 2018. This is indeed an honor your entire organization has earned through hard work and a dedication to service excellence,” said Christopher E. Lee, president, and CEO of CEL & Associates.

The “A List” is determined based upon the survey results of hundreds of thousands of residents nationwide. The primary goals of the awards program are to recognize firms that provide superior service to its customers, build industry awareness that quality and service can impact a company’s bottom line and to set national benchmarks so others can measure success.