HealthTalk Star™

ENGAGE PATIENTS.

MEASURE EXPERIENCE.

INTERVENE AT SCALE.

Improve patient satisfaction and customer recovery!

HealthTalk Star™ measures patient satisfaction at the provider level, and enables healthcare organizations to identify and intervene with at-risk patients at scale.

Save time
- Deliver fully-automated surveys
- Collect immediate and actionable feedback

Drive results
- Increase survey responses by 300%
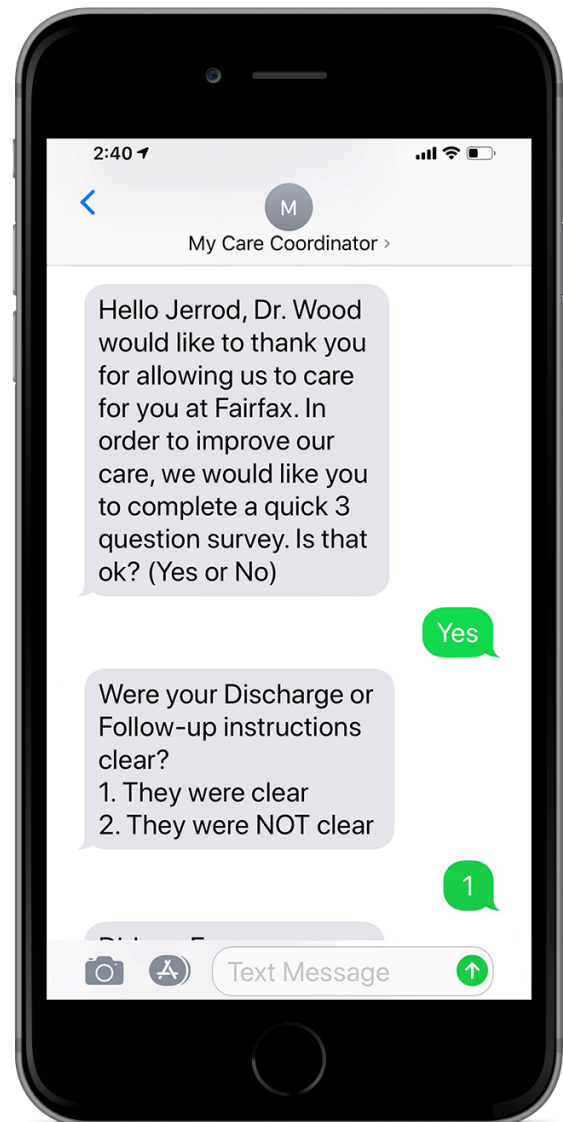- Recover dissatisfied patients

Capture more
- Collect extensive, reliable data
- Better evaluate staff performance

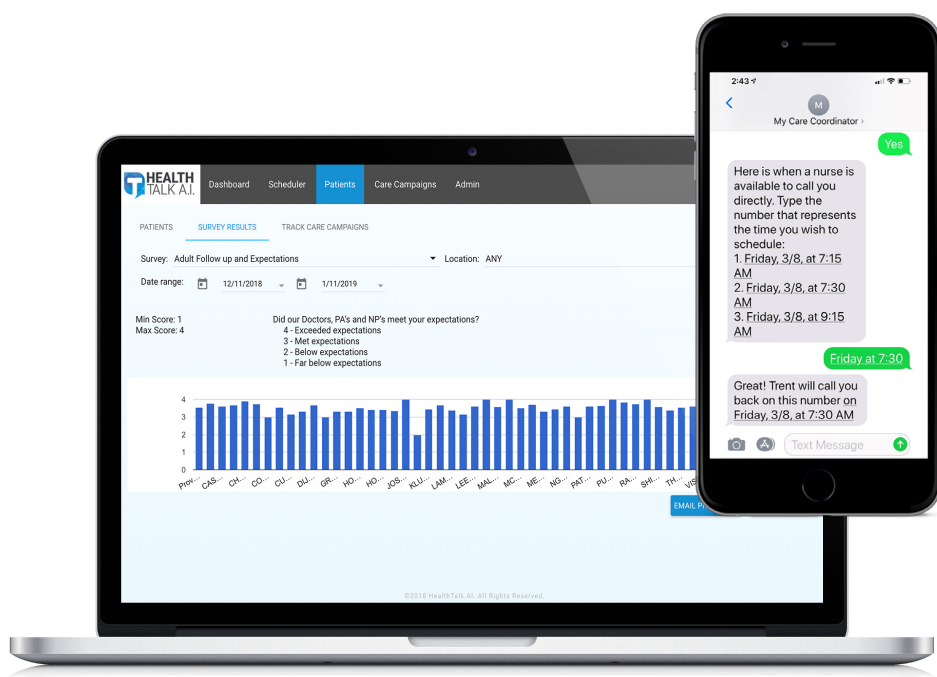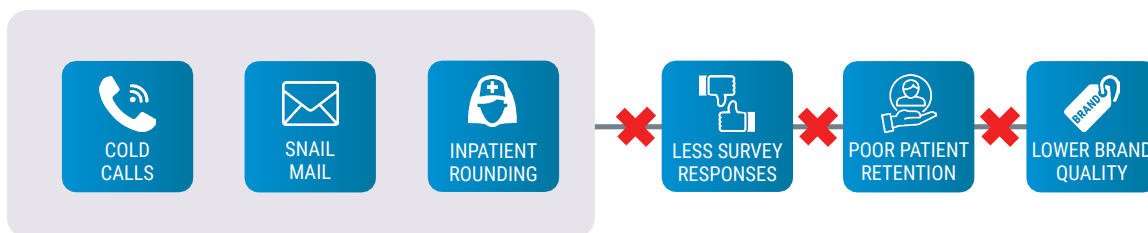> " When we implemented Healthtalk, we saw a 10% raw ranking improvement without changing anything else. "
>
> - Dr. Pranav Virmani, MD

2:40

My Care Coordinator ›

Hello Jerrod, Dr. Wood would like to thank you for allowing us to care for you at Fairfax. In order to improve our care, we would like you to complete a quick 3 question survey. Is that ok? (Yes or No)

Yes

Were your Discharge or Follow-up instructions clear?
1. They were clear
2. They were NOT clear

1

Text Message

Learn more about HealthTalk's capabilities at **HealthTalkAI.com**

HEALTH TALK A.I.

HealthTalk Star™ ENGAGE PATIENTS. MEASURE EXPERIENCE. INTERVENE AT SCALE.

The existing approach is flawed and leads to poor brand quality.

COLD CALLS ✕ SNAIL MAIL ✕ INPATIENT ROUNDING ✕ LESS SURVEY RESPONSES ✕ POOR PATIENT RETENTION ✕ LOWER BRAND QUALITY

HealthTalk™ provides a convenient patient relationship platform that measures patient feedback at scale.

We also provide the tools needed to better evaluate staff performance and the ability to automate the recovery of dissatisfied patients.

HEALTHCARE ENCOUNTER — SURVEYS AT SCALE — FEEDBACK COMPLETED — REALTIME FEEDBACK — PATIENT RETENTION — COMPLETE TRANSPARENCY