FULLY MANAGED **HORIZON** DESKTOPS

The multifold increase in Cloud adoption by enterprises now is being driven by the need to augment business innovation, drive customer engagement and enhance the speed of business delivery. Many organizations have started to consider Cloud to become agile, flexible, and reduce costs. However, migrating desktop workloads from the traditional client-server architecture or on-premises VDI infrastructure to the Cloud is tricky and require specialized skills.

In order to address the challenges faced by enterprises in migrating workloads to the cloud (public/private/hybrid), Anunta has designed a Fully Managed Horizon Desktop solution that takes care of implementation and management of virtual desktops on the Horizon platform and VMware Cloud on Amazon Web Services (AWS).

Anunta's Fully Managed Horizon Desktops combine the elements of,

Day 1 Services
- Integration and Migration - User Provisioning
- Application Integration
- Peripheral Integration
- Capacity Scaling

Day 2 Services
- Ongoing Environment Management – Monitoring
- Health Checks
- Best Practices
- Capacity Management

Day 1 Services: Use-case Deployment for Horizon Cloud or Horizon 7 on VMC on AWS

Initiation:
Preparation for the User environment
- Onboarding verification
- Holistic user environment assessment
- Use case deployment

Transition Services:
Observation and support for migrated users till hand-over
- Capacity Monitoring
- Handling user-related incidents
- Instrumentation for Health Check

Implementation:
Configuration, Integration & Migration
- User Provisioning
- Application Integration
- Peripheral Integration
- User Workload Configuration
- User Migration

Hand-over:
For steady state maintenance
- User review & Sign-Off
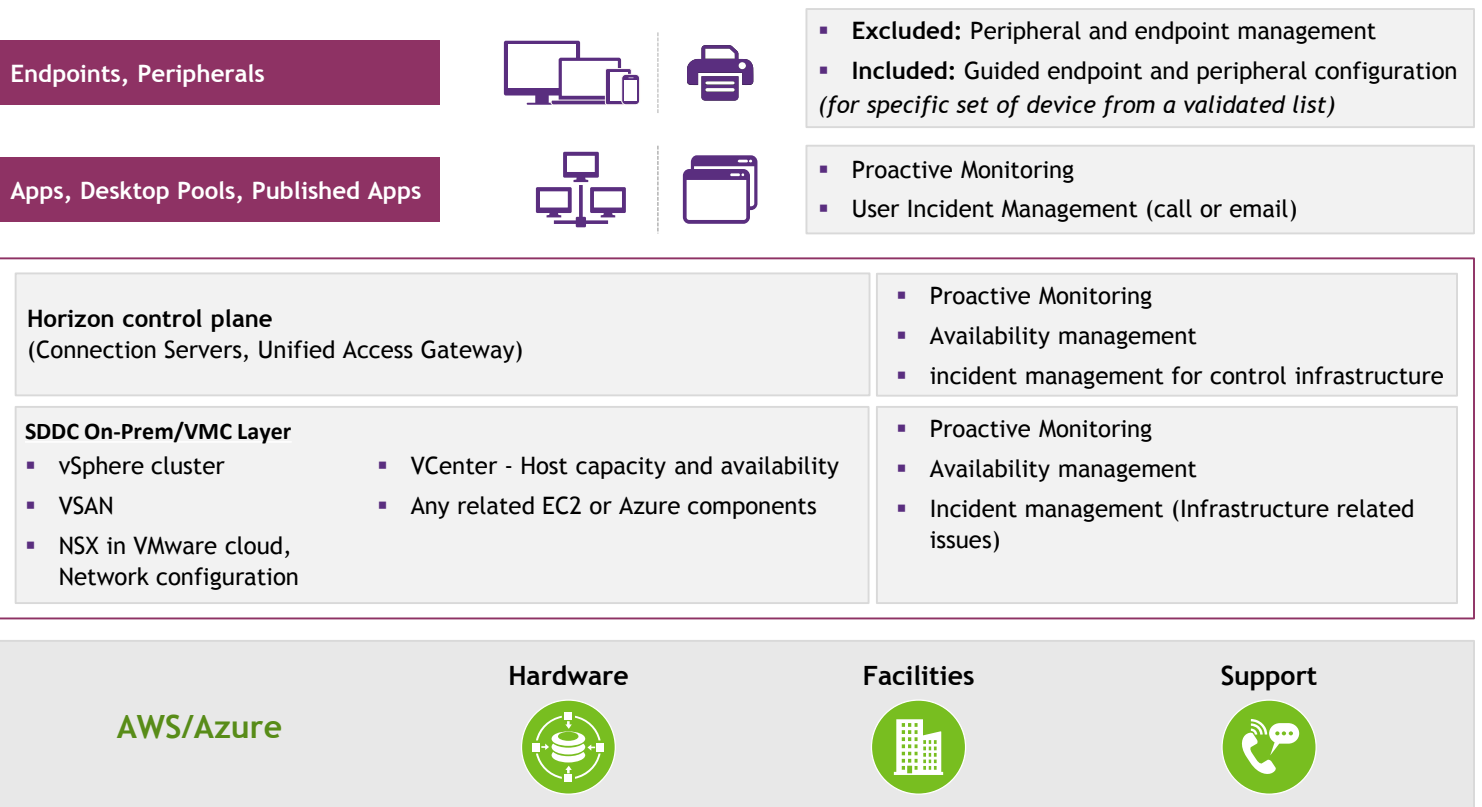- As-built Documentation
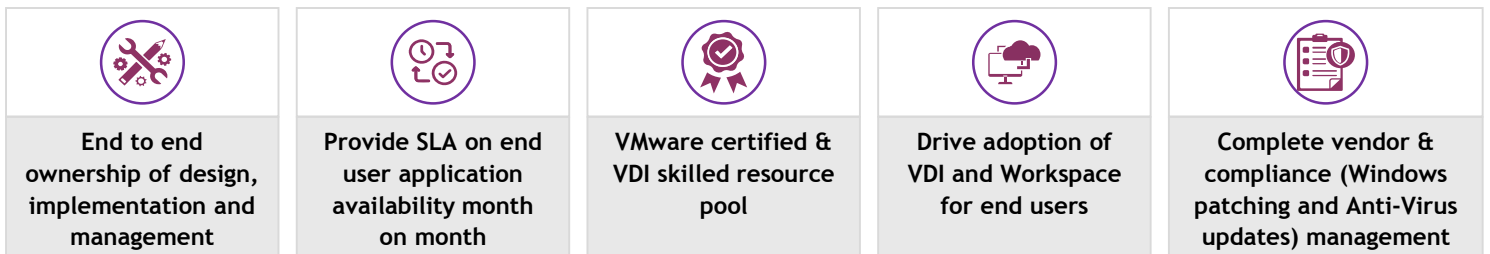
AWS/Azure/SoftLayer

Hardware

Facilities

Support

Day 2 Operations: Horizon Cloud or Horizon 7 on VMC on AWS

Endpoints, Peripherals

- **Excluded:** Peripheral and endpoint management
- **Included:** Guided endpoint and peripheral configuration
(for specific set of device from a validated list)

Apps, Desktop Pools, Published Apps

- Proactive Monitoring
- User Incident Management (call or email)

Horizon control plane
(Connection Servers, Unified Access Gateway)

- Proactive Monitoring
- Availability management
- incident management for control infrastructure

SDDC On-Prem/VMC Layer

- vSphere cluster
- VSAN
- NSX in VMware cloud, Network configuration
- VCenter - Host capacity and availability
- Any related EC2 or Azure components

- Proactive Monitoring
- Availability management
- Incident management (Infrastructure related issues)

AWS/Azure

Hardware	Facilities	Support

Benefits of Fully Managed Horizon Desktops

End to end ownership of design, implementation and management	Provide SLA on end user application availability month on month	VMware certified & VDI skilled resource pool	Drive adoption of VDI and Workspace for end users	Complete vendor & compliance (Windows patching and Anti-Virus updates) management

About Anunta

Anunta is a specialized cloud services company, focused on end-user experience management in enterprise environments. Anunta helps enterprises move to new generation End-User Computing (EUC) environments and has extensive experience in enabling customers to adopt EUC on cloud at large scale. Anunta has migrated over 80,000 endpoints across 120,000 users in companies across industries including, banking and financial services, manufacturing, travel, media, aviation and IT.

Awards & Industry Recognitions:

RED HERRING GLOBAL 100 WINNER

Gartner

Report on Multifaceted Monitoring Approaches for VDI and DaaS, 2016	IT Market Clock for IT Infrastructure Availability and Performance Management, 2016	Hype Cycle for IT Infrastructure Availability and Performance Management, 2016	'Vendor to Watch' - Emerging Market Analysis: India's Top 10 Technology Trends and Drivers in 2014

Anunta is a Partner Credit Transfer (PCT) Certified Partner of VMware. VMware customers can use PSO credits to purchase Fully Managed Horizon Desktops.