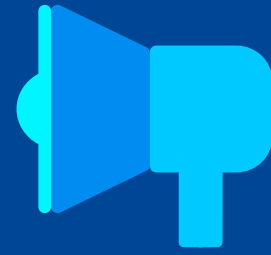


# News release

## Rendigs, Fry, Kiely & Dennis LLP optimizes entire document support process with the use of BigHand Dictate and BigHand Create



**Date: November 2019**

Recognized as a "Best Law Firm" by U.S. News and World Report, Rendigs, Fry, Kiely & Dennis LLP is headquartered in Cincinnati, Ohio and has over 70 years' experience in the legal industry.

After adopting BigHand Dictate in 2014, the firm's next project was to look at updating its document template solution. Bryan Thomas, IT Director at the firm explains, "Part of my role is to ensure we have technology in place to help our staff maximize efficiencies in their day-to-day work. We had previous success with BigHand Dictate, having completed a project to implement more agile working practices for lawyers, so when the time came to update our document templating tool, it made sense to maximize our investment with BigHand."

"After seeing a demo of BigHand Create, I was impressed with how the voice and template technologies integrated together, and the evident time savings that this would bring for our lawyers and legal secretaries."

Having both BigHand Dictate and BigHand Create in place means Rendigs has been able to streamline the whole document creation process. Lawyers now use the BigHand Go app on their mobile phone to dictate tasks to their secretaries while out of the office and any document creation requests can be actioned quickly utilizing BigHand Create. Secretaries can generate high-quality professional documents using pre-set, firm-approved templates with the click of a button and lawyers have visibility of who's working on their tasks, and the progress of each one, from the central dashboard.

Bryan comments, "BigHand has transformed our document creation process. Our lawyers can delegate work using their voice while out and about as well as track it in the system – enabling them to concentrate on maximizing billable time."

"In-house, our secretaries can create consistent and compliant legal documents with easy access to advanced Microsoft Word functionality, optimizing their efficiency and reducing document turnaround times. They also appreciate the time that the technology has freed up for them to do more higher-value work than typing and formatting documents."

Bryan adds, "The BigHand team have a wealth of industry knowledge, and their technology just works! Our firm is focused on helping our clients achieve success and BigHand contributes to that by enabling us to provide a first-class, responsive support service to our lawyers and our clients."

### About BigHand Create

BigHand Create is a Microsoft Office 2019 (32 and 64-bit), 365 and Windows 10 compatible template management software that allows users of all skill levels to generate high-quality legal documents without extensive training. BigHand Create is widely recognized in the legal technology market having been voted as the number one solution in the Macro / Template category in the past four ILTA Technology Surveys.

### About BigHand Go

BigHand Go is the most advanced suite of mobile dictation applications on the market that empower busy professionals with a fully featured digital application for all mobile platforms, including iPhone, iPad, and Windows devices. Users can profile, record and submit dictations directly via mobile phones, as well as set task priorities or add due-by dates, and attach supporting documents, files or photos.

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