

---

## CHICAGO-BASED STAFFING FIRM ARLINGTON RESOURCES WINS CLEARLYRATED'S 2020 BEST OF STAFFING® CLIENT AND TALENT DIAMOND AWARDS FOR SERVICE EXCELLENCE

*Diamond Award winners have won the Best of Staffing Award for at least five years in a row, consistently earning industry-leading satisfaction scores from their clients and job seekers*

For more information, contact:  
Cheryl Reinwald  
Director, Recruiting and Sales  
Office: 224-232-5900

**ROLLING MEADOWS, ILLINOIS and PLEASANTON, CALIF. – Feb. 7, 2020 – [Arlington Resources \(www.arlingtonresources.com\)](https://www.arlingtonresources.com)**, an industry leader in the recruitment of Human Resources Professionals for direct hire and contract placements, announced today they have won [ClearlyRated's Best of Staffing® Client and Talent Diamond Awards](#) for providing superior service to their clients and candidates for the last seven consecutive years. Presented in partnership with presenting sponsor, CareerBuilder, and gold sponsors Indeed and Glassdoor, ClearlyRated's Best of Staffing Diamond winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients and candidates. On average, clients of winning agencies are 3.3 times more likely to be completely satisfied and candidates who have been placed by winning agencies are 1.7 times more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. This is the seventh consecutive year Arlington has won the Client Satisfaction award. The company has received the Talent Satisfaction award for five consecutive years. Less than 1% of staffing companies earn the Diamond award for Best of Staffing.



Focused on helping companies find the right people for their job openings, Arlington received satisfaction scores of 9 or 10 out of 10 from 70% of their clients and 88.9% of their job candidates, significantly higher than the industry's average. Arlington Resources' Net Promoter Scores (NPS) are 63.3% for client satisfaction and 88.9% for talent satisfaction. These numbers far exceed the industry averages of -2% for client satisfaction and 24% for talent satisfaction.

"To earn this distinction as a leader in service excellence for seven consecutive years reinforces our mission of exceeding expectations each and every day. This award validates our culture of coming to work every single day prepared to deliver high-quality workforce management solutions with an outstanding service attitude," stated Steven Drexel, president and CEO of the Cornerstone Staffing Solutions family of companies. "To hear positive words, like 'amazing', 'utmost respect', 'very responsive', and 'great partner', from those we serve exemplify our deep-seated commitment to full satisfaction. I'm extremely proud of the team's accomplishment and work ethic of providing best-in-class experiences to employers and job seekers alike."

To review testimonials from Arlington's clients and job candidates, please visit <https://www.bestofstaffing.com/agencies/arlington-resources/>.

Arlington Resources was acquired by Cornerstone Staffing Solutions, one of the largest staffing firms in America, in December 2017 and operates as an independent division of Cornerstone. Cornerstone Staffing Solutions has won the ClearlyRated Best of Staffing® Client Award since 2016.

"Now more than ever, it is important for staffing firms to deliver consistently remarkable experiences to the clients and talent they work with," said ClearlyRated's CEO Eric Gregg. "This year's Best of Staffing winners have shown their commitment to exceptional service, committing to not only measuring satisfaction but taking action on the feedback. I couldn't be more proud to showcase these industry leaders alongside feedback from their actual clients and candidates on ClearlyRated.com and applaud them for their commitment to making improvements at their respective firms!"

### **About Arlington Resources**

[Arlington Resources](#) was founded in 1997 by Patricia Casey. The company offers a "boutique-style" approach to recruiting, talent selection and staffing of Human Resources Professionals to the greater Chicago area. As a nationally accredited, best-in-class recruitment firm the staff is well networked in the HR community, tenured and industry certified. Some of the organizations our team participates in include: Society of Human Resources Management, the Human Resources Management Association of Chicago, Chicago SHRM, the Northwest Human Resources Council, the Illinois Search and Staffing Association, and the National Association of Personnel Services. The company has been awarded ClearlyRated's Best of Staffing® acknowledgment for Client Satisfaction since 2014 as well as Best of Staffing® – Talent Satisfaction since 2016. Arlington has been listed on the Inc. 5000 list six times. Visit Arlington at [www.arlingtonresources.com](http://www.arlingtonresources.com).

### **More About Cornerstone Staffing**

Cornerstone Staffing Solutions is among the largest staffing firms in America and has received ClearlyRated's Best of Staffing® Client Award every year since 2016. Since 2003, Cornerstone has grown from a neighborhood staffing provider to a national firm that employs thousands of people at hundreds of companies from coast to coast. Besides Arlington Resources, the Cornerstone family of companies also includes Dallas, Texas-based RightStone ([www.rightstone.com](http://www.rightstone.com)), and Chicago, Illinois-based Casey Accounting & Finance Resources ([www.caseyresources.com](http://www.caseyresources.com)). Providing candidate searching and job placement for administrative, industrial, technical, sales and transportation positions, Cornerstone truly is where talent and jobs meet. Visit Cornerstone at <http://www.cornerstone-staffing.com>.

### **About ClearlyRated**

Rooted in satisfaction research for professional service firms, [ClearlyRated](#) utilizes a Net Promoter Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at [ClearlyRated.com/Solutions](http://ClearlyRated.com/Solutions).

### **About Best of Staffing**

ClearlyRated's [Best of Staffing® Award](#) is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and job candidates. Award winners are showcased by city and area of expertise on [ClearlyRated.com](http://ClearlyRated.com) – an online business directory that helps buyers of professional services find service leaders and vet prospective firms – based exclusively on validated client and talent ratings and testimonials.

###