

FOR IMMEDIATE RELEASE

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ValvTechnologies Launches Coronavirus Crisis Service Hotline

HOUSTON, TX – ValvTechnologies, the leading manufacturer of zero-leakage, severe service isolation valve solutions, announced today the launch of a Coronavirus Crisis Service Hotline to ensure customers continue to receive service support during the global pandemic.

ValvTechnologies has always been committed to ensuring our global network of customers maintain peak valve performance. Our experienced, factory-trained field service engineers and technicians can troubleshoot, diagnose and repair valve and actuator-related problems not only in ValvTechnologies' products, but other manufacturers as well. With sales, service and authorized repair centers around the world, ValvTechnologies is uniquely positioned to dispatch a service engineer to the customer's site to address any service or repair challenge that may arise within 24 hours of the request.

The world, however, has rapidly changed and how we do business must also change, at least temporarily. ValvTechnologies recognizes that the best-case scenario – dispatching a service professional on site within hours to solve problems, answer questions and provide guidance – is essentially impossible in these uncertain times. To address this uncertainty but continue to provide the best-in-class service and support we always have, ValvTechnologies has developed a 24-hour Corona Crisis Service Hotline to be used by our global customers.

When customers call this hotline, on the other end of the phone is a service engineer who has full access to past order information, drawings, BOMs, work instructions and all other data and information necessary to provide comprehensive technical assistance over the phone or via video conference. This engineer will troubleshoot and diagnose a valve or actuator problem, and walk the caller through a repair, step-by-step.

The Corona Crisis Service Hotline is available 24 hours a day by calling +1 832.652.3607 anywhere in the world.

ValvTechnologies deeply values our customers and strives to protect our relationships, ensuring we meet, if not exceed, your expectations. We understand and share your concerns during this unsettling time; rest assured, ValvTechnologies is and will remain your proven, reliable partner now and in more stable times.

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About ValvTechnologies

Founded in 1987 and headquartered in Houston, Texas, ValvTechnologies is the leading manufacturer of zero-leakage, high-performance isolation valve solutions providing an unsurpassed level of severe service isolation services and reliability to customers in the fossil power, nuclear generation, upstream oil and gas, downstream and chemical processing, mining and minerals, pulp and paper and other specialized industries.

Employing more than 400 people worldwide, ValvTechnologies has offices in Australia, Bangladesh, Belgium, Brazil, Canada, Chile, China, Colombia, India, Ireland, Japan, Kazakhstan, South Korea, Malaysia, Poland, Saudi Arabia, Singapore, Spain, Sri Lanka, Thailand, Turkey, United Arab Emirates, United Kingdom and United States.

In addition, ValvTechnologies partners with [stocking distributors](#), [independent representatives](#) and [authorized repair centers](#) to service customers around the world.

To find out more about the [products](#) and [services](#) offered or to locate a [representative](#), visit our website at www.valv.com. Connect with ValvTechnologies on [YouTube](#), [Instagram](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).

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