mediStreamS

Our Services

Paper EOB Conversion

Convert paper EOBs to ANSI 835 files for direct posting into your billing system

Automated workflows simplify remittance posting. Post payments faster, reducing administrative costs with improved accuracy and efficiency. Post paper EOBs just as any other electronic remittance advice to your billing or practice management system.

ERA Processing

Load, process and archive ERAs in a HIPAA compliant portal

ERAs are accepted into an online portal resulting in 100% of your remittances in one location. All remittance data is captured and viewable in an easy, consistent layout for all payers. Remits are accessible for searching, retrieving, downloading and more.

Reconciliation

Reduce costs and save time with auto-reconciliation of bank funds – EFT and ERA matching

Reduce the time it takes to verify funds deposited to your bank account with an auto-reconciling process matching EFTs and ERAs. Work only pending remits that could not be easily matched to your bank EFT payments.

Patient Payment Processing

Process patient payments with a customized posting file for your practice management system

Patient data and payment information is captured from the check and coupon or statement. A posting file is sent in less than 24 hours for posting directly to your billing software. Images and data are loaded to the online portal, with all patient payment activity available to view and research.

Remittance Automation

Medical Lockbox

Streamline your receivables with a lockbox specifically designed for healthcare

We help healthcare entities transition from paper to electronic processing for paper EOBs, patient payments and correspondence. Eliminate error-prone and routine manual processes; opening, sorting scanning mail and making deposits. Enjoy the convenience of all images of checks and remittances in a central online portal.

Correspondence

Go paperless! Work all correspondence in one central, online portal

Store all document images received at the lockbox that are not directly associated with a payment. This may include request for medical records, changes of address, patient letters and others. Easily view and index the documents; then route them for appropriate actions or tasks.

Features

ONLINE ARCHIVE
Web portal for convenient and secure access to your images and data. Includes a ten-year retention.

REPORTS
Reports available for access to all data received through the system.

WORK QUEUES
A workflow management module for payments and correspondence.

CORRESPONDENCE
Store, index and work correspondence on line with access to all document images that are not directly associated with a payment.

USER ADMINISTRATION
Administrative module for Admins for user setup, maintenance and assignment of features and tasks for each user.

CONFIGURATION ENGINE
Innovative system platform designed for fast deployment of customer setups and customization.

INDEXED IMAGE FEED
Data and image output is customized and securely transmitted for import to an existing document management system.

DOWNLOAD
Online access to receive files.