



ANGELNEXTDOOR.COM.AU

INFORMATION PACK



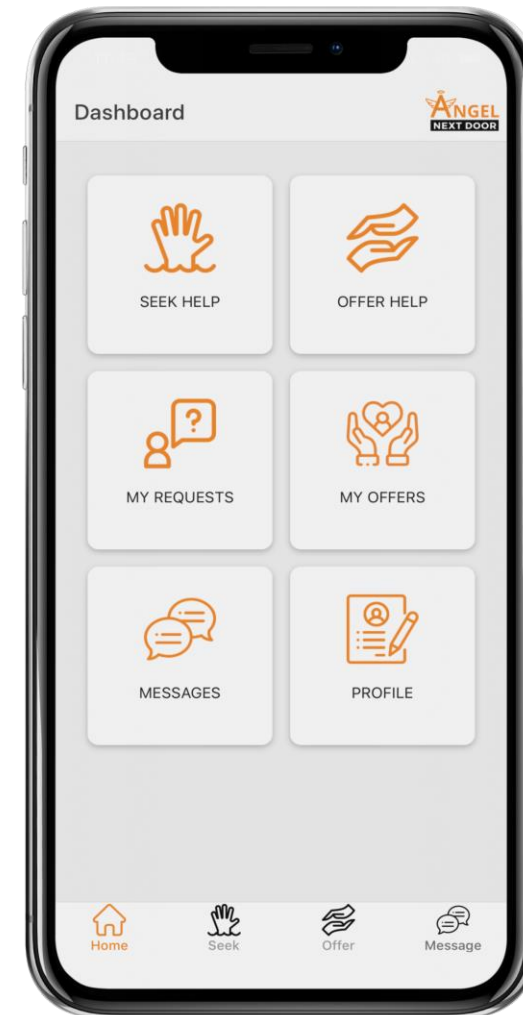
About Angel Next Door

Angel Next Door is a new app developed to help people help their neighbours who are isolated by COVID-19 lockdown or looking for a hand after the recent Bushfire crisis.

Need groceries or medicines but can't get out during the coronavirus lockdown? Maybe you need some advice, help around the house, a meal, the dog taken for a walk or some basic gardening?

The app is discreet, it's secure and it's all about community. Just register if you can help. Just register if you need help.

Angel Next Door will connect you with a genuine helper but, importantly, you still call the shots.



Recent Stats

5000+

Angels Registered

600+

Help Offered

300

New users ever day

30 min

First Offer to help

7

Offers per request
(Average)

85%

Requests helped
successfully

A map of Australia with a dark grey background. The continent is outlined in black. Numerous light blue circles of varying sizes are scattered across the map, primarily along the eastern and southern coasts, and a few in the west. A prominent cluster of these circles is located in the southeast, near the Sydney area, with a few circles in other colors (purple, orange, green) interspersed within this cluster. A central orange rectangular box contains the text "Australia-wide Reach" in white. The letters "AU" are visible in the center of the continent, and "VU" is visible in the top right corner. Vertical dashed lines are present on the map.

Australia-wide Reach

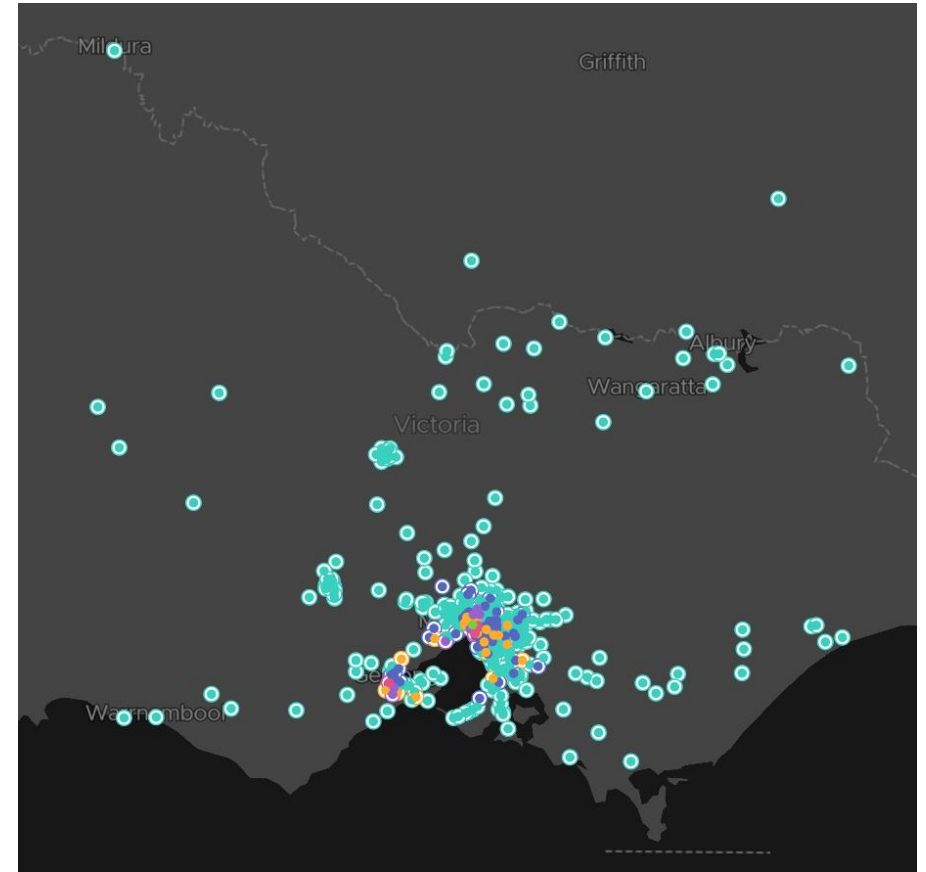
Born in Geelong, Embraced by Victoria

Founded by Geelong Entrepreneurs

~4000 users from Victoria

~3000 users from Melbourne

~1000 users from Regional Victoria



Community Support

The Angel Next Door campaign is being spearheaded by Australian Idol singer and presenter Kim Cooper, a full-time carer for her disabled father, John.

Villawood Properties has turned its giant corten metal Geelong Ring Road messaging to the cause, with three-metre-high letters spelling out #angelnextdoor to passing motorists.

Neighbourhood Watch Victoria has partnered with us to promote Angel Next Door to the wider community in need.



Neighbourhood Watch
Let's watch out for each other

Helping Aussies in desperate needs

Life in the time of corona is tough. Put yourself in the shoes of the father of five recovering from open-heart bypass surgery the father of five recovering from open-heart bypass surgery.He found out on the drive home from hospital that his work had closed down. He'd lost his job.Five children, renting, a car loan and no income – and the long road back from cardiac surgery. That's tough.

Distressed by his family's situation, a friend put out a call for help to Angel Next Door – a new community help site where neighbours can provide hands-on, practical help for people in need.

It didn't take long for the mayday call to be answered as neighbouring angels swung into action providing fruit and vegies, milk and bread and groceries, a meat pack.

People assisted by Angel Next Door to date include:

- A GP seeking webcams for online consultations.
- A man suffering back injuries seeking mowing help.
- A woman seeking pick-up help for a washing machine.
- A woman with a heart condition isolated from her children needing groceries help.
- A heart surgery patient and father of five suddenly unemployed seeking food for his family.
- Checkout all the help stories here - <https://angelnextdoor.com.au/angel-help-stories>

Discreet & Private

We keep all identifying information discreet and allow conversations securely through our platform.

Identifying information – kept discreet

We ask for following identifying information:

1. Full Name
2. Email Address
3. Mobile Number
4. Full Address

We only request personal information to identify and verify users and only use it to help provide or improve this service. **We never display the identifying information to any user inside or outside the website or share it with a third-party.**

Non-identifying info- Public

We ask for or record following non-identifying information:

1. First Name
2. Suburb
3. Help request title & detail.
4. Help offer & detail.

We display this information inside and outside the website **without identifying you** so that more people can seek and offer help discreetly and confidentially.

Safety Guidelines

- **Safety guidelines for helpers:**

- Don't go inside helpseeker's house to provide any help. If you have to leave groceries, food, medicines – leave at the door.
- Don't share your personal contact details with your help seekers. Maintain all contact through in-app messaging.
- Don't make any in-person contact with the helpseeker.
- Don't share your bank details, credit card or any financial information with your helpseekers.
- Follow Australian Government latest guidelines while offering help to helpseekers.

- **Safety guidelines for help seekers:**

- Don't open the door or let help providers in your house.
- Don't make any in-person contact with your help providers.
- Don't share any personal contact details with your help providers. Maintain all contact through in-app messaging.
- Don't share bank details, credit card or any financial information with your help providers.
- Follow Australian Government latest guidelines while seeking help from help providers

Get in touch

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