

# MICROSERVE

Your Partner For IT Solutions



[www.microserve.ca](http://www.microserve.ca)

# IT To Evolve Your Business

## Ensure Your Success

You need technology to achieve your goals, to grow your organization, and to take care of your customers—our IT services will help make that happen.

## Enlist Our Passion

We thrive on seeing our clients excel. That's why we won't rest until you have the IT support you need.

## Envision Your Future

We take pride in our jobs. Our role is to work as your proactive partner, leveraging technology to drive your success.

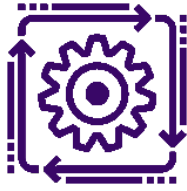
## Our Expert IT Solutions Team

Our experts are focused on removing obstacles and inefficiencies so you can focus on achieving success. We do that by providing a comprehensive set of IT services and solutions. You tell us what you need, and we'll develop a custom plan that fits your organization perfectly.



# Microserve Services

## Managed IT Services



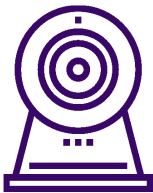
Complete proactive maintenance of your network, including 24x7 monitoring, updates, help desk support and assistance with your IT strategy.

## Project & IT Consulting



Strategic assistance with one-off projects, plans and hardware or software, including everything from analysis to recommendations to implementation.

## Audio Visual Solutions



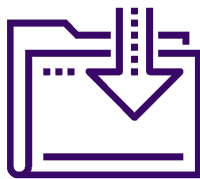
Hardware and software solutions for business communications, meeting rooms and conference rooms, as well as Digital Signage for corporate messaging.

## Cloud Solutions



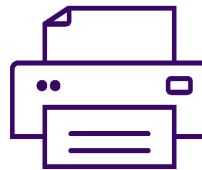
IT hosting services, solutions and applications in a public, private or hybrid cloud environment.

## Backup & Disaster Recovery



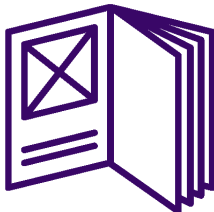
Thorough backups of your data, both on and offsite, as well as a plan for bouncing back in the wake of network downtime.

## Managed Print Services



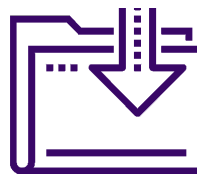
Complete managed print solutions, including equipment recommendations, maintenance, end-user support, servicing and oversight.

## IT Procurement Services



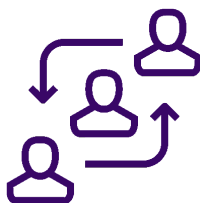
Helping you select the best technology standards to negotiating the best prices to a custom online portal where employees can order equipment.

## IT Security



A portfolio of enterprise-level security solutions including monitoring and management of firewalls, endpoints and servers; incident response planning; end user awareness training; multi-factor authentication; and vulnerability management.

## IT Talent Acquisition



Attracting, qualifying and hiring the best IT professionals for your organization across all areas of technology, for short and long-term requirements.

## End-User Computing



End-to-end management of the client computing lifecycle, beginning with procurement and continuing through configuration, inventory management, shipping, on-site setup, ongoing support, and disposal of old equipment.



## Why Microserve?

### Your Partner For IT Solutions

With over 300 employees and consultants, along with over 200 OEM partners, Microserve is different than your average IT provider. Instead of taking a one-size-fits-all approach, we focus on designing custom IT solutions that help our clients more efficiently accomplish their goals. Our clients have trusted our experience, commitment to excellence, and insight to keep all their technologies running and optimized for the future.

Microserve is headquartered in Burnaby, BC, with offices in Victoria, Calgary, Edmonton and Halifax. Founded in 1987, we support the IT needs of businesses and organizations across industries throughout British Columbia, Alberta and Atlantic Canada, with clients ranging from small to mid-sized operations and enterprise-level organizations. We partner with each of our clients, regardless of size, to provide custom, responsive IT support and solutions that propel our clients toward their goals.

## Reach Us

Call 1-800-661-7783 or [Email info@microserve.ca](mailto:info@microserve.ca) to talk to an Account Manager.

#### VANCOUVER

Unit 280 - 4400 Dominion  
Burnaby, BC V5G 4G3  
Tel: 604-473-9883

#### VICTORIA

1969 Keating x Rd  
Saanichton, BC V8M 2A4  
Tel: 250-652-3737

#### CALGARY

300-840 6th Ave SW  
Calgary, AB T2P 3E5  
Tel: 403-250-5888

#### EDMONTON

9657 45th Avenue  
Edmonton, AB T6E 5Z8  
Tel: 780-496-9585

#### HALIFAX

17-1 Hollis St, STE 800  
Halifax, NS B3J 3M8  
Tel: 902-580-5438