



Save Money, Time and Subscriber Goodwill with TruVizion Diagnostics

TruVizion is ZCorum's patented and award-winning diagnostics software used by Cable and FTTH broadband providers worldwide. It provides more real-time and historical information than other applications and is rich with features operators have asked for.

Here are Just a Few of the Reasons You'll Love TruVizion



Reduce the Costs of Call Center Operations

TruVizion quickly gives your support staff the information they need. Easy-to-use screens help locate the issue quickly, and the number of customers affected. Determine if a problem is limited to a customer's home, or in the network affecting other customers. Troubleshooting WiFi and VoIP equipment on DOCSIS networks is easy and efficient.



Recover from Outages Faster

TruVizion provides decisive information to technicians about the severity, type and location of a problem as it happens. With a click, display a map of all subscriber modems, color coded to indicate the status and alert levels. Charts comparing five nearby modems determine if the problem is affecting any other customers.



Narrow Down the Source of Problems

Comprehensive stats for data and voice service, WiFi performance, Power Transponders and more help narrow down the cause of problems. Historical data helps track down intermittent problems that are so hard to find. See historical data from the past 24 hours to 90 days, or stream data live to check if repairs have been effective.






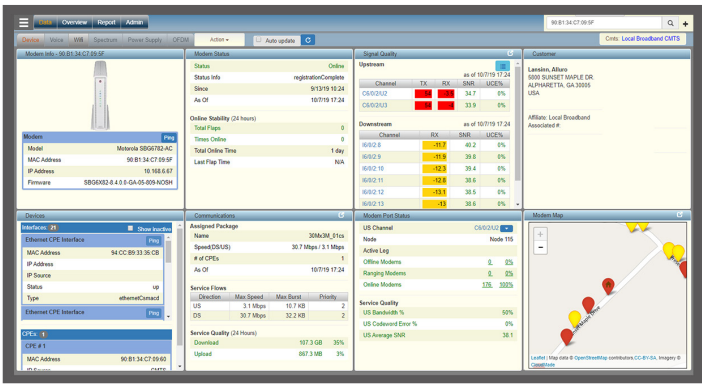
Reduce Truck Rolls and Time Spent in the Field

TruVizion is also available on mobile devices, giving technicians powerful diagnostics in the palm of their hand. Real-time and historical data for any modem on your plant can be pulled up from any location on a PC, tablet or smartphone. TruVizion also has an optional feature that displays live spectrum for all video and data channels passing through compatible CPE.

Contact Us

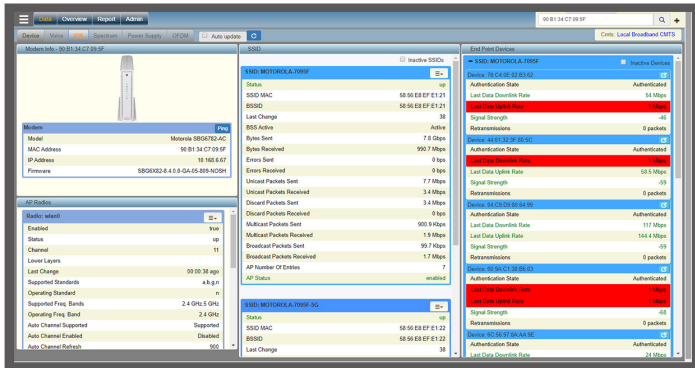
ZCorum
4501 North Point Parkway, Suite 125
Alpharetta, GA 30022
1-800-909-9441

 ZCorum.com
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Intuitive Interface

Data is received live and on demand from Cable and FTTH devices, and updates automatically every 60 seconds.



WiFi Diagnostics*

See radio stats and all customer devices connecting to a compatible, embedded WiFi Access point. Easily reset the customer's WiFi passkey, change the channel or power levels, view alert levels and signal strength for all connected devices and scan for interference from other access points.



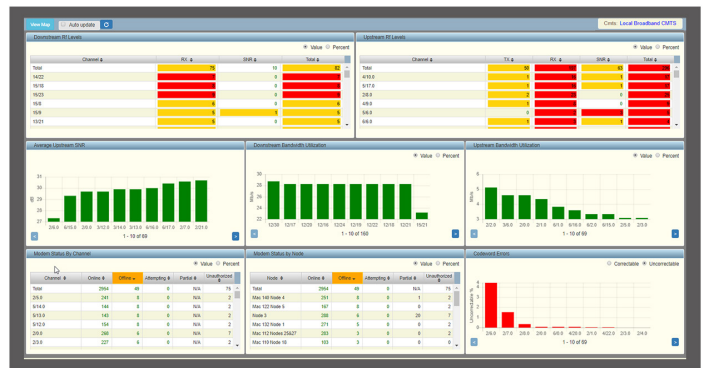
Access in the Field

View subscriber modems and CMTS data at any time, from any location on your mobile device.



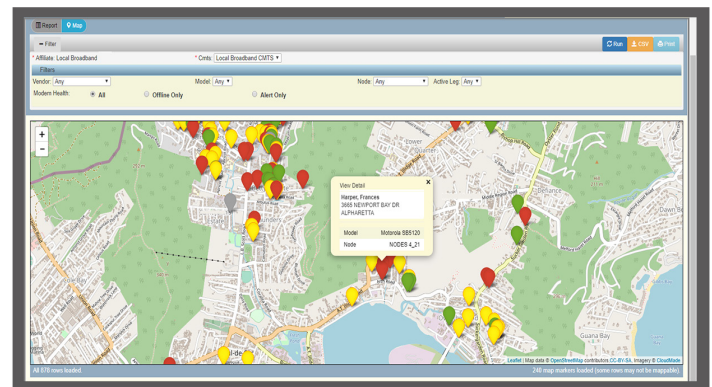
Downstream Spectrum Data*

View the spectrum data (57 MHz-1GHz) passing through any customer device that supports full band capture.



Comprehensive CMTS Diagnostics

Pinpoint problems affecting multiple customers and address outages on the network or equipment. Color-coded bars clearly identify high-priority problems.



Intelligent Mapping

Maps display offline or underperforming modems, and can be filtered by categories such as location, type of issue or the modem vendor and model.



1.800.909.9441
4501 North Point Parkway,
Suite 125
Alpharetta, GA 30022
ZCorum.com | TruVizion.com

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*Optional Feature - Licensed Separately

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