

CASE MANAGEMENT

Manage and track cases from start to finish, including court status, disposition, charges, images, defendants and much more.

CASE ACTIONS

The heartbeat of the system. Record all Case Actions and Incidents in this module such as Crime Scene details, Interviews, Trash Pulls, Search Warrants, Buys, Surveillance, etc. Within each Case Action, attach Persons, Vehicles, Locations, Images, and Notes.

COLLABORATION

Set and assign tasks related to cases or case actions, along with attachments and other key details, and utilize secure internal messaging across agencies and jurisdictions for full collaboration.

DECONFLICTION

Dealing with data across jurisdictions can lead to duplication or missed follow-up opportunities. Realtime deconfliction is designed to alert agents when entities (People, Locations, IP Addresses, etc) are cross-

Multi-Jurisdictional Case Management for Investigative Task Forces



- Manage investigations across organizations and jurisdictions!
- Deconflict people, places, and things and easily collaborate!
- Track all actions performed by agents across the hall or across the country!

It is impossible for any single agency or organization to respond comprehensively to the problems of systemic criminal activity that occurs regularly, and is not confined to a specific location.

The investigation of these crimes often requires the cooperation of multiple agencies who are either vertically (specific crimes) aligned, or geographically (specific regions) aligned.

The response to these types of criminal activities is most efficient through multi-jurisdictional investigation task forces, and collaborative problem-solving efforts.

The power of a successful multi-jurisdictional investigation effort can transform the limitations of a singular agency or organization into a strong, strategic multidisciplinary team with substantially improved capacity to impact the problem.

To be effective, the task force must plan and develop coordinated responses, intra-organizational communications, and effective case management.

Attempts to respond to these needs through uncoordinated and unrelated responses of individual agencies and organizations are often met with frustration, inefficiency, increased suffering to the victim, and freedom for the perpetrator.

Effective task force collaboration anticipates these needs and becomes a unified resource for multi-jurisdictional investigative efforts.

Case Closed Software is designed specifically for investigation task forces and multi-jurisdictional investigations. The software incorporates the standard operating procedures of individual

CJIS COMPLIANT

Strong Encryption, 2 Factor Authentication, and robust Security Protocols are delivered with Detailed Contracts for the CJIS Security Policy & IACP Principles on Cloud Computing.

PUBLIC SERVICE

Task Forces do more than just investigate crimes. Community Outreach programs like Education, Public Awareness, and Crime Prevention are all key elements of the work. Only Case Closed Software records all public outreach activities.

REPORTING

Multi-jurisdictional units require powerful ad hoc reporting capabilities, along with an array of standardized queries for state and federal reporting requirements. Case Closed Software delivers.

EVIDENCE

Storing and managing physical evidence across jurisdictions can be a nightmare. With Case Closed Software, all inventory is tracked by unique location for full chain of custody and secure evidence management.

Why Case Closed Software?

Case Closed is not another generic investigation case management system.

The system is perfect for multi-jurisdiction investigation units and task forces. Case Closed provides functionality including entity de-confliction, task assignments, reporting, and workflow for task forces.

Case Closed Software is CJIS-Compliant and available on any device at any time. The ultra-flexible solution is currently used by customers across the globe to assist in the investigations of:

1. Drugs and Narcotics
2. Animal Cruelty
3. Internet Crimes Against Children
4. Human Trafficking
5. Counterfeiting & Smuggling
6. Organized Retail Crime
7. Tax and Fraud Crimes
8. Specialized Security Cases

... and a host of other major crimes.



Additional Features

- Track Case Actions and Supplemental Reports
- Tips and Leads
- Special Operations
- Dossiers on People, Places, and other Entity Types
- Collaboration
- Criminal Intelligence
- Reporting and Searching
- Work with Confidential Informants
- Perform Case Reviews
- Track Gangs and Organized Crime
- Collaborate Internally or with Outside Agencies