"Grievance Manager has been the help we have been looking for. As administrators, the senior leadership of the branch is now able to look at all the work being done, monitor progress, and make corrections when necessary. The quality of the work across the board is vastly improved and the successful resolution of the grievances, especially discipline, has been a real benefit to the membership.

I would strongly recommend other NALC Branches (especially those with 500 or more members) obtaining this program.

-Tony Boyd, President IALC Alamo Branch 421

"Union Built PC's Grievance Manager is changing the way we do business in District 3 and enabling us to better serve our members. I can't express how wonderful their staff has been in designing a program custom built for the specific needs of our district."

-Nick Hawkins, Assistant to Vice President Communications Workers of America District 3

"We worked with Union Built PC to develop a system that would help us better represent our members, the most relevant aspect of a union. The process was straightforward, yet very detailed and in the end, we received a system that we wanted, that we needed, and now a system that we couldn't live without. Having Grievance Manager has had such an impact on the way we track grievances now. I can't imagine going back to the old way of doing things.

Since buying our system, we have worked with Union Built PC to incorporate changes into our Grievance Manager. Each time the staff treated us fairly and with respect. Understanding the needs of a union and being able to interpret the changes we were asking for was invaluable. Updates were made in a timely manner and at a very affordable cost. Issues were resolved, most of the time within a day, to our satisfaction every time.

> -Anthony Holton, President IAMAW Local Lodge 2003

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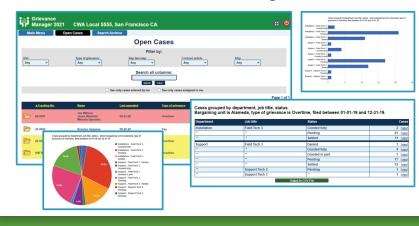




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