

**PRODUCT INFOSHEET**

# Akkadian Contact Manager™



## The New Standard in Company Directories

Our enhanced directory helps employees quickly find who they need, through a simple yet powerful interface, available across multiple devices (including iOS/Android phones). It solves the telephony engineer's data challenge of multiple data sources and formats—which make it difficult to create a useful company directory.

- **Unified, user friendly and customizable** — a web-based contact manager with a simple interface
- **LDAP compatible** — use as a LDAP directory for CUCM which you control and as an authentication proxy for multiple AD sources
- **Flexible integrations** — aggregates contacts from different sources (CUCM, LDAP, CSV, SQL and MySQL)
- **Dial rules** — for global organizations — combining clusters so it looks like one transparent directory
- **Custom search fields** — search for more than just name. Easily search on business criteria (skillset, language, title, etc.)
- **Secure** — secure external access; no data stored on devices
- **More than people** — search for vendor, common area, and conference room phones

### Benefits

- Improved collaboration/ productivity
- More seamless communication
- Reduced frustration due to inaccurate or incomplete directories
- Maintaining directory integrity during phone system migration

### Use Cases

- Mobile devices (iOS/Android)
- Web browser
- Most Cisco IP phones
- Cisco DX video endpoints
- Webex Teams/Jabber

### Supported Languages:

- English
- Spanish
- French
- Italian
- German
- Dutch
- Chinese

Get a Quick Win with a Simple and Powerful Enterprise Directory

## Key Features



### Unified Directory

Aggregate contacts from different sources, including: CUCM, LDAP, CSV, SQL and MySQL.



### Can act as a LDAP Source

Use as a clean, manageable LDAP directory aggregating contacts from multiple AD servers.



### Dial Rules

Easily manage directories for a global organization or in a multi-cluster environment.



### Customized Search Fields

With a click of the mouse, IT admins may customize search field formatting.



### E164 Number Formatting

Simplified dialing across web, mobile and Jabber.



### Cover Me

Designate others to cover calls in your absence.



### Directory Matching Caller ID

Call transparency on Cisco hard and soft phones.



### Authentication Proxy

Users can authenticate into UC apps redirected to the correct AD server.



### Administrator Dashboard

Manage the directory via a web-based dashboard and advanced reporting.



### Real Time Updates

Sync directory data on demand, or on a schedule. See changes as you make them.



### Photo Server Capabilities

Import photos from LDAP or URLs through CSV file and other data sources.



### Custom Branding

Web Directory branded to reflect company logo and colors.



### Enhanced AD Data Extraction

Access huge amounts of AD data without disrupting service.



### Dynamic Directories

Default to your relevant contacts.

Want to learn more?  
**Schedule a Demo**

#### ABOUT US

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business focused enterprise applications.

**Technology is complex. We make it simple.**



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Contact Us to Learn More About Our Software Products  
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