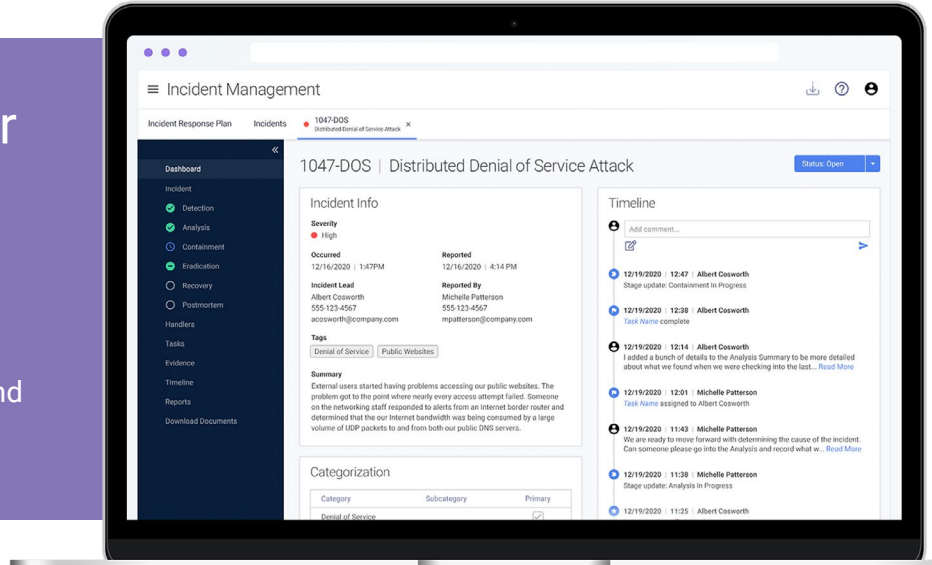## Have a plan ready for potential incidents and track them as they occur

Create your incident response plan and track incidents with Tandem.

Incident Response Plan

Create and manage your plan for responding to incidents. Get a jump start with helpful features and suggested wording based on NIST's Computer Security Incident Handling Guide.

Customize the plan to fit your organization by modifying the incident handling process, documenting roles and responsibilities, developing action plans for incident types, and much more.

You can put your organization ahead of the curve by creating a plan for handling incidents. When an incident occurs, track and document the response process through the six stages outlined by the National Institute of Standards and Technology (NIST SP 800-61 rev. 2).

Access the timeline throughout the tracking process
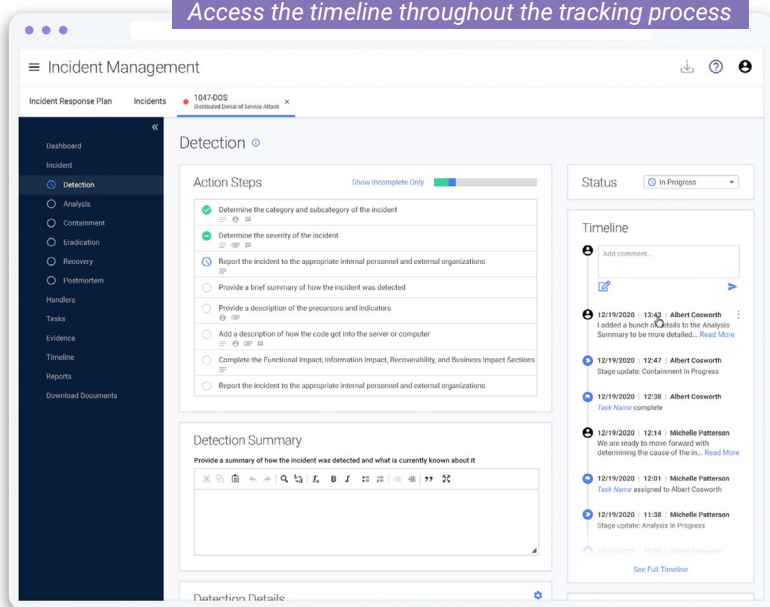
Tracking & Documenting

When an incident occurs, track and document what takes place during each stage. The incident tracking component was designed to reflect the stages of an incident, as outlined by NIST. During each stage, you will be able to document exactly what happens, so you can learn from it and update your plan accordingly.

Timeline

Refer to the automated timeline for an audit trail of certain date-and-time stamped actions. Add comments to explain your processes and communicate with members of your team.

Action Plans

Use default action plans or create your own to ensure your organization is prepared for responding to a future incident. When tracking an incident, action steps can be dynamically added to the various stage pages, based on incident type. Associate categories with the incident and follow your plans to ensure accurate and efficient response.

Incident Response Teams

Set up teams as part of the plan. Record contact info, associate team members, and provide a description to outline team charters, goals, and responsibilities.

Handlers

Incident handlers are vital to seeing an incident through from beginning to end. In the plan, you can setup handler roles and define their responsibilities.

Categories

Incidents can fall into a variety of categories and subcategories. Defining the categories in your plan will keep your organization prepared for any type of incident. Categories are used to connect your action plans to an incident, as well as assist with classification for reporting purposes.

Preview your action plans before an incident occurs

Keep your team well-organized
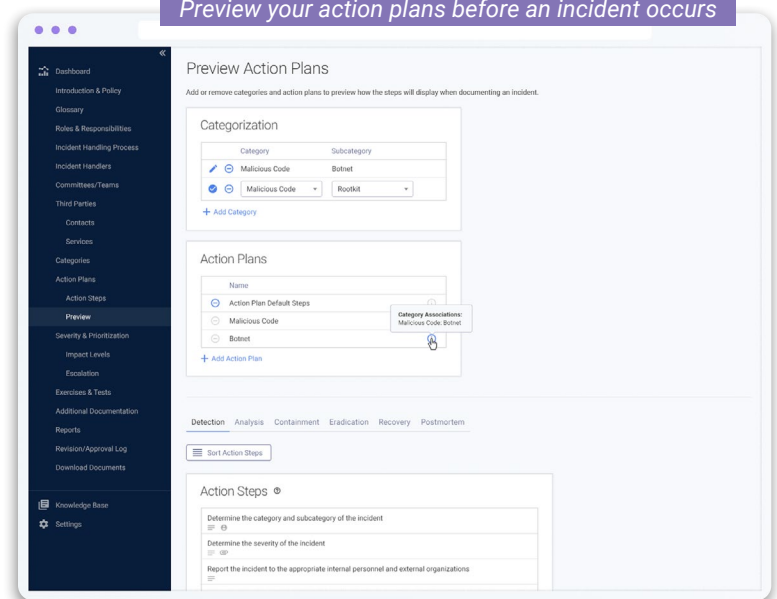
Additional Features

✔ Use global reporting to generate standardized documents

✔ Start with our template text and customize it to make it your own

✔ Specify roles and responsibilities

✔ Store related third-party contact info

✔ Create custom sections for your incident response plan document

✔ Define terms with a built-in glossary

✔ Track an unlimited number of incidents

✔ Document and track the chain-of-custody for evidence related to incidents

✔ Create incident handling tasks, assign them to users, and monitor their status

✔ Run reports to identify gaps in your incident handling

✔ Effortlessly generate customizable documents to share with your executive team, board of directors, auditors, and examiners

Discover more of our products at **tandem.app**