



# 2021 Global TapRoot® Summit

Knoxville, TN June 14 - 18, 2021

IN-PERSON • VIRTUAL

## CELEBRATING 33 YEARS OF TapRoot®



**Inky Johnson: Motivational Speaker**

**Shannon Miller**

**Vincent Phipps**



**Dan Verlinde**



### Summit Week Schedule

#### Pre-Summit Courses

**Monday - Tuesday, June 14 - 15, 2021**  
Eight 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & productive discussions

#### TapRoot® Summit

**Wednesday - Friday, June 16 - 18, 2021**  
Keynote speakers, breakout sessions, networking, reception, & TapRoot® Advisory Board meeting

**Wednesday, June 16**

- General Session - TapRoot® User Best Practices
- Breakout Session
- Gold Medal Mindset - Shannon Miller
- Reception . . . Music, fun, networking

**Thursday, June 17**

- Crisis Response Using the TapRoot® Software & App - Dan Verlinde
- Breakout Session
- Effective Communications - Vincent Phipps

**Friday, June 18**

- Roadmap to Success
- You Can't Be Stopped If You Are Truly Inspired - Inky Johnson

### How Can the Summit Help?

Network with the world's best problem-solvers. Learn to lead with emotional intelligence. How to fight fatigue. Tips on failure-free operations. Hear compliance best practices. Visit our website to learn more!

[www.taproot.com/summit/](http://www.taproot.com/summit/)

# Pre-Summit & Global TapRoot® Summit 2021

# SCHEDULE-AT-A-GLANCE

Pre-Summit: June 14 -15, 2021	Global TapRoot® Summit WEDNESDAY, JUNE 16		
<p><b>Courses: 8:00 am - 5:00 pm</b></p> <ul style="list-style-type: none"> <li>• 2-Day TapRoot® Root Cause Analysis Course</li> <li>• Stopping Human Error</li> <li>• 3-Day Virtual TapRoot® Root Cause Analysis Course * Course begins Sunday, June 13 *</li> <li>• Best Practices in Mistake Proofing &amp; Corrective Action Writing</li> <li>• Equifactor® Equipment Troubleshooting &amp; TapRoot® Root Cause Analysis</li> <li>• Risk Management - Best Practices, ROBT Risk, &amp; Opportunity Based Thinking Training</li> <li>• Getting the Most From Your TapRoot® Software</li> <li>• Effective Interviewing &amp; Evidence Collection</li> </ul>	Breakfast: 8:00 am - 9:00 am	<p>Breakout Session 2: 1:00 pm - 2:30 pm</p> <ul style="list-style-type: none"> <li>- Applying Emotional Intelligence to Support Mental Health in the Workplace</li> <li>- Trending Techniques for Incident Data</li> <li>- Using Causal Factor Worksheet</li> <li>- Accident, Negligence, or Knowing Conduct?</li> </ul>	
	Kickoff: 9:00 am - 10:00 am Ready, Set, Go! - Name Game		Break: 3:45 pm - 4:00 pm
	Break: 10:00 am - 10:30 am		Keynote: 4:00 pm - 5:00 pm Gold Medal Mindset - Shannon Miller
	TapRoot® User Best Practices: 10:30 am - 12:00 pm		<p>Wednesday Night Reception: 5:00 pm - 7:00 pm</p> <p>Join us for live entertainments, networking, &amp; hors d'oeuvres.</p>
	Lunch: 12:00 pm - 1:00 pm		
	<p>Breakout Session 1: 10:30 am - 12:00 pm</p> <ul style="list-style-type: none"> <li>- Fatigue (Virtual)</li> <li>- Gaining Management Support for Improvement</li> <li>- Post-Incident Care of Employees</li> <li>- Making Better TapRoot® Users</li> </ul>		
	Break: 2:30 pm - 2:45 pm		



\*To learn more visit  
[www.taproot.com/summit](http://www.taproot.com/summit)

• **Knoxville Convention Center**  
701 Henley St., Knoxville, TN 37902



• **Pre-Summit: June 14 -15, 2021**  
• **Global TapRoot® Summit: June 16 - 18, 2021**

Global TapRoot® Summit THURSDAY, JUNE 17		Global TapRoot® Summit FRIDAY, JUNE 18
Breakfast: 8:00 am - 9:00 pm	Break: 1:35 pm - 1:45 pm	Breakfast: 8:00 am - 8:55 am
Keynote: 9:00 am - 10:00 am Crisis Response Using the TapRoot® Software - Dan Verlinde	Breakout Session 5: 1:45 pm - 2:35 pm  - Perform an Internal Checkup of Your TapRoot® Implementation - How to STOP Normalization of Deviation - How to be a 5-Star Instructor	Roadmap to Success: 9:00 am - 10:55 Rick Hulse
Break: 10:00 am - 10:15 am		Keynote: 10:55 am - 12:00 pm You Can't Be Stopped If You Are Truly Inspired - Inky Johnson
Breakout Session 3: 10:15 am - 11:45 pm  - TapRoot® Instructor Recertification - Admiral Rickover & Conservative Decision Making - Hazard Analysis & the Energy Wheel - Balancing Life & Work	Break: 2:35 pm - 2:45 pm	
Lunch: 11:45 am - 12:45 pm	Breakout Session 6: 2:45 pm - 3:50 pm  - Injury-Proofing Your Employees with Body Education & Badassery - How to Manage a Major Investigation - Building a Robust RCA Program by Utilizing Lessons Learned - TapRoot® Advisory Board	
Breakout Session 4: 12:45 pm - 1:35 pm  - What Does a Good Safety Meeting Look Like? - Building Custom Reports in the TapRoot® Software - Precursors for Human Errors - Improving Management System Compliance Using TapRoot®	Break: 3:50 pm - 4:00 pm	
	Keynote: 4:00 pm - 5:00 pm Effective Communications - Vincent Phipps	

\*Choose your schedule by visiting <https://summit.taproot.com/schedule> or call us at (865) 539 - 2139



# REGISTRATION & DETAILS



## TRAVEL PLANNING

### Summit Location:

Knoxville Convention Center in Knoxville, TN

### Nearby Downtown Knoxville Hotels:

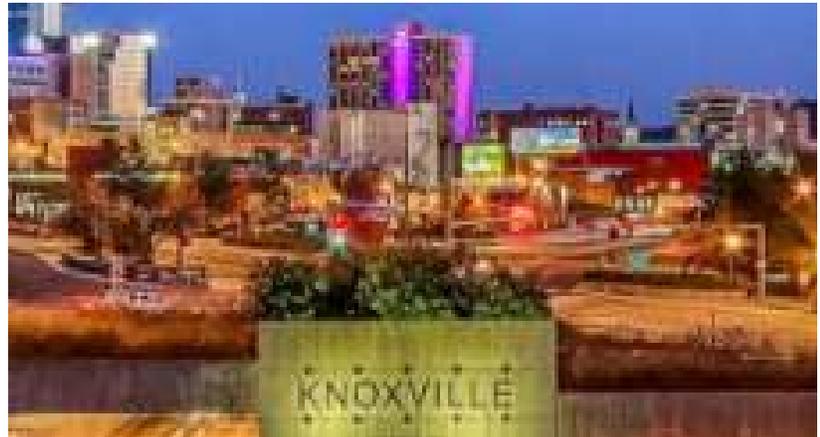
The Tennessean

Hilton Knoxville

Hampton Inn & Suites

Courtyard by Marriott

Hyatt Place Knoxville



## ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the TapRoot® Summit will be worth every minute that you spend there. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

## CERTIFIED INSTRUCTOR STATUS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and you will receive the latest 2-Day TapRoot® course material.



## NETWORKING AT THE SUMMIT RECEPTION

On Wednesday night, join us in celebrating 33 years of saving peoples' lives. This year we will be singing karaoke and enjoying delicious hors d'oeuvres while networking with both old friends and new colleagues. Of course, the Summit Reception is free to attendees plus one guest.



## PRICING & DISCOUNTS

Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
1-2	\$1095	\$1425	\$2320 (\$200 5-day discount)
3-9	\$995 (\$100 multi-attendee discount)	\$1325 (\$100 multi-attendee discount)	\$2120 (\$200 Multi-attendee + \$200 5-Day discount)
10+	\$895 (\$200 multi attendee discount)	\$1225 (\$200 multi-attendee discount)	\$1920 (\$400 Multi-attendee + \$200 5-Day discount)

# SUMMIT INFORMATION



Register and start planning today to qualify for our Early Bird Registration! You have until April 15, 2021, to enter into our Early Bird Drawing. The winner will be announced Wednesday, June 16, 2021, at 8:00 am during our Kickoff Session (you must be present to win).

Visit our website for more information.

[www.taproot.com/summit/](http://www.taproot.com/summit/)



## PARTICIPANTS COMMENTS:

“The TapRoOT® Summit is a wonderful opportunity to share best practices & hear how other companies successfully implement TapRoOT®” - Jenette B.

“Presenters and topics at the Summit are very useful with lots of tangible takeaways.” - Nahla C.

“Well-organized. This was my first Summit, and from the start to the end was a great experience and great networking.” - Rich H.

“Great Summit. Loved the variety of information. I would tell people thinking about attending to do it!” - Dale H.

## CEU & ABIH

You will receive 2 CEUs for attending the Summit, and 1.6 CEUs for attending certain Pre-Summit courses (please check with us to see if your course has CEUs). CM credits may be obtained through ABIH by submitting your attendance to the appropriate organization.



## IN-PERSON • VIRTUAL

This year System Improvements will be hosting our annual Summit as a hybrid. Our clients will have the opportunity to attend the Summit either in-person or virtually. The best part about this year's Summit is all attendees will have access to every session and Keynote speakers through the Whova app. So, if there is a session you wish to attend, but you can't, you can watch it anytime, anywhere with an internet connection.

## FOLLOW US



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