

# PRESS RELEASE 02 June 2021

Company Recognition

# Swiss Post Solutions recognized for innovation by the American Business Awards

New York, NY - Swiss Post Solutions (SPS), a leading outsourcing provider for business process solutions and innovative services in document management, has announced that their North American division has been named the winner of a Bronze Stevie® Award in the category of Most Innovative Company of the Year as part of the 19th Annual American Business Awards®.

The American Business Awards are the U.S.A.'s premier business awards program. All organizations operating in the U.S.A. are eligible to submit nominations – public and private, for-profit and non-profit, large and small.

More than 3,800 nominations – a record number – from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories, including Startup of the Year, Executive of the Year, Best New Product or Service of the Year, Marketing Campaign of the Year, Virtual Event of the Year, and App of the Year, among others. More than 250 professionals worldwide participated in the judging process to select this year's Stevie Award winners.

In the category of Most Innovative Company of the Year for organizations with up to 2,500 employees, SPS was recognized for:

- Its delivery of digital mail services, including the seamless rollout of the solution to customers with urgent needs to support employees working remotely during the recent crisis
- Touchless solutions for mail, reception and concierge, which provide both safety and convenience to clients, employees and visitors
- The development of an Innovation Workshop framework to support clients with a viable roadmap for innovative solutions as they future proof their operations.
- The rollout of new communications and training tools to support its employee population, especially those working remotely

Dan Moscatiello, Chief Executive Officer of SPS North America, stated, "One of Swiss Post Solutions' core values is 'Innovative Thinking'. We strive to incorporate innovation into in all aspects of our business, from client operations to the employee experience. Our focus on innovation helped ensure that SPS remained a strong partner to our clients during the challenges of the past year, and it will guide us as we support our clients in building operational resilience and adapting to new ways of doing business. We thank the American Business Awards for this recognition."

"The American economy continues to show its resilience, and as we're poised on the beginning of



what should be a phenomenal period of growth, we celebrate the remarkable achievements of a wide range of organizations and people over the past 18 months," said Stevie Awards president Maggie Gallagher. "This year's Stevie-winning nominations in The American Business Awards are testament to the ingenuity, the commitment, the passion, the adaptability, and the creativity of the American people. We look forward to celebrating this year's winners during our virtual ceremony on June 30."

Details about the American Business Awards and the list of 2021 winners are available at <a href="https://stevieawards.com/ABA">https://stevieawards.com/ABA</a>.

## **About SPS**

# We connect the physical and digital worlds

Swiss Post Solutions (SPS) is a leading outsourcing provider for business process solutions and innovative services in document management. A strong international client base relies on SPS' ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS' 7800 employees and specialized partners span the full range of the industry with focus on banking, insurance, telecommunications and healthcare, addressing customer needs in more than 20 countries.

## **About the Stevie Awards**

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. The Stevies also produce the annual <a href="Women|Future Conference">Women|Future Conference</a>. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <a href="http://www.StevieAwards.com">http://www.StevieAwards.com</a>.

## Information

Contact: Janet Tarzia, Head, Marketing & Communications janet.tarzia@swisspost.com
1-212-204-0779