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**For the 5thTime, Golden Gate BPO Solutions Appears on the Inc. 5000,**

**Ranking No. 4960 With Three-Year Revenue Growth of 40 Percent**

***Inc.* Magazine Reveals Annual List of**

**America’s Fastest-Growing Private Companies—the Inc. 5000**

**NEW YORK, August 17, 2021** – *Inc.* magazine today revealed that Golden Gate BPO Solutions is on its annual Inc. 5000 list, the most prestigious ranking of the nation’s fastest-growing private companies. The list represents a unique look at the most successful companies within the American economy’s most dynamic segment—its independent small businesses.

Golden Gate BPO Solutions first appeared on the annual Inc. 5000 list in 2016, with 3-year revenue growth of 410%, ranking the company at #975. From 2016 to 2020, its revenues continued to another 351%.

“As a business and professional services organization primarily focused on the delivery of world-class customer experience solutions for many of America’s most recognizable companies, we have always prioritized client satisfaction and retention over our revenue growth resulting from new business,” stated founder and CEO Stephen Ferber. “Each time we’ve landed on the Inc. 5000 list, it’s been a very gratifying affirmation to our team that we are continuing to differentiate, innovate and deliver value added services to all of our clients, both new and tenured.”

Not only have the companies on the 2021 Inc. 5000 been very competitive within their markets, but this year’s list also proved especially resilient and flexible given 2020’s unprecedented challenges. Among the 5,000, the average median three-year growth rate soared to 543 percent, and median revenue reached $11.1 million. Together, those companies added more than 610,000 jobs over the past three years.

Complete results of the Inc. 5000, including company profiles and an interactive database that can be sorted by industry, region, and other criteria, can be found at [www.inc.com/inc5000](http://www.inc.com/inc5000). The top 500 companies are featured in the September issue of *Inc.*, which will be available on newsstands on August 20.

“The 2021 Inc. 5000 list feels like one of the most important rosters of companies ever compiled,” says Scott Omelianuk, editor-in-chief of Inc. “Building one of the fastest-growing companies in America in any year is a remarkable achievement. Building one in the crisis we’ve lived through is just plain amazing. This kind of accomplishment comes with hard work, smart pivots, great leadership, and the help of a whole lot of people.”

Golden Gate BPO Solutions delivers world-class customer relationship management (CRM) services on behalf of many of America’s most well-known companies and brands. Although our clients differ in size and industry, they all share the same obsession and mindset; providing an outstanding customer experience is necessary to achieve ambitious growth plans, increased customer loyalty and a positive public sentiment.

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**More about *Inc.* and the Inc. 5000**

**Methodology**

Companies on the 2021 Inc. 5000 are ranked according to percentage revenue growth from 2017 to 2020. To qualify, companies must have been founded and generating revenue by March 31, 2017. They must be U.S.-based, privately held, for-profit, and independent—not subsidiaries or divisions of other companies—as of December 31, 2020. (Since then, some on the list may have gone public or been acquired.) The minimum revenue required for 2017 is $100,000; the minimum for 2020 is $2 million. As always, Inc. reserves the right to decline applicants for subjective reasons. Growth rates used to determine company rankings were calculated to three decimal places. There was one tie on this year’s Inc. 5000. Companies on the Inc. 500 are featured in *Inc.*’s September issue. They represent the top tier of the Inc. 5000, which can be found at <http://www.inc.com/inc5000>.

**About Inc. Media**

The world’s most trusted business-media brand, Inc. offers entrepreneurs the knowledge, tools, connections, and community to build great companies. Its award-winning multiplatform content reaches more than 50 million people each month across a variety of channels including web sites, newsletters, social media, podcasts, and print. Its prestigious Inc. 5000 list, produced every year since 1982, analyzes company data to recognize the fastest-growing privately held businesses in the United States. The global recognition that comes with inclusion in the 5000 gives the founders of the best businesses an opportunity to engage with an exclusive community of their peers, and the credibility that helps them drive sales and recruit talent. The associated Inc. 5000 Vision Conference is part of a highly acclaimed portfolio of bespoke events produced by Inc. For more information, visit [www.inc.com](http://www.inc.com).

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