

For Immediate Release

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ERC OFFERS NEW COURSES TO EMPOWER LEADERS AND EMPLOYEES

HIGHLAND HEIGHTS, Ohio—ERC, the HR consulting and resource center is pleased to announce that they have launched a new series of courses that meet the needs of diverse industries.

First, their [virtual, instructor-led training courses](#) aim to empower leaders in mid-level and supervisory positions. The courses include new Supervisory tracks that cover fundamental and advanced concepts; the six-part [Supervisory Series Fundamentals Path](#) and the four-part [Supervisory Series Advanced Path](#). The courses begin in early September and are designed to equip leaders with a wealth of resources, assessments, and collaborative opportunities to evaluate and discover effective behaviors that foster a robust and productive team. ERC will also be offering a six-part [Mid-Level Leadership Series](#) that will introduce leaders to practical models for strategic planning. It will also provide interactive opportunities to facilitate critical thinking and management skills through actionable and meaningful coaching.

Conversely, ERC's online training courses offer employers more flexibility by allowing learners to go through the courses on their own time and at their own pace. ERC is thrilled to share three new courses: [Behavioral Interviewing](#), [Communication Skills in the Workplace](#), and [Harassment Awareness and Professionalism in the Workplace](#). ERC strives to assist employers in enhancing their company culture, empowering employees with resources to make informed decisions, and promoting healthier and safer work environments. For example, the [Behavioral Interview e-learning course](#) can assist employers with their hiring success rate through proper and nuanced preparation, practice, and reflective exercises to accurately evaluate candidates.

"These types of courses are timely and allow us to help employers create great workplaces. We are on a mission here at ERC," said ERC President Kelly Keefe. "We know that we are making a difference. We know that we can help change workplace cultures. We know that we can help leaders become the best leaders they can be and empower employees with a wealth of resources."

Additionally, ERC offers a [variety of custom training programs](#) and courses. The training can be held in the ERC Training Center, at your location, or virtually.

About ERC

For over 100 years, ERC has provided people data and HR services to help leaders make better decisions. Aside from the virtual and on-demand courses, ERC also offers on-demand HR support, compensation & benefit benchmarking data, in-person instructor-led training, individual and team assessments, and employee engagement services. Please [contact us](#) to learn more. In addition, ERC is the founder of [NorthCoast 99](#) and sponsors the [ERChealth](#) insurance program for Ohio employers. Learn more by visiting their website at yourerc.com.