Our 360° RPA Services

End-to-end automation solutions to help you successfully become a fully automated enterprise.
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About JOLT

JOLT Advantage Group is a pure-play Robotic Process Automation (RPA) & Intelligent Automation services provider.

At JOLT, we're on the mission to exterminate the mindlessness, destroy the boring, and mute the mundane to make the future of work more meaningful for us humans.

Our goal is to democratize RPA by driving customer outcomes, bridging the talent gap via our educational initiatives, and supporting the path towards hyperautomation by building scalable digital workforces with cognitive technologies and proven process optimization frameworks.

**Founding Year:** 2011  
**Number of Employees:** 150+  
**Locations:**  
  - HQ: Tampa, FL  
  - ROC: Mexico & India

**Domain Expertise:** Oracle ERP, Contact and Call Center, Public Sector, High Tech, Finance, Healthcare, Banking & Financial Services, Insurance, and Supply Chain.

We have a deep technical and product knowledge due to our exclusivity with working with the market leader – UiPath. JOLT helps to accelerate value with tools and innovation through our accumulated experience as a niche provider and sustained investments in tools and accelerators for value delivery in automation. (Functional frameworks, prebuilt components, process assessments, IA capabilities).

We help support our clients' broader intelligent automation roadmap. Automation is an ecosystem, after running out of simple automation candidates, most clients struggle to scale. As clients look to expand the automation program's footprint to include AI, ML, process IQ, analytics and orchestration, JOLT will enable the expansion into this broader ecosystem with a distinct vision backed by our talent investments, partnerships, and tools.
The ‘JOLT’ Advantage

**RPA is in our DNA**
The JOLT consulting team is comprised of certified and highly specialized RPA veterans with decades of experience in automation and digital transformation.

**Flexi**

JOLT provides a diverse portfolio of services that can be delivered onshore or nearshore. Everything from project staffing, strategic engagements / programs through white-glove managed services.

**White Glove Support**
Our RPA managed services portfolio provides autonomic monitoring and multiple support tiers to care for your automations in production.

**User Adoption**
JOLT’s training and change management expertise will help build your internal RPA expertise from the ground up.

**RPA Conversion**
JOLT Translate is a unique platform designed to help convert legacy RPA code from legacy RPA code to UiPath.

**UiPath Champion**
JOLT is one of the first partners to be certified as UiPath Service Network Partner (USN). Crediting our ability to deliver quality services on par with UiPath’s professional services. We were also awarded UiPath Global Innovation Partner of the Year 2019 for democratizing RPA and driving customer outcomes.

**Blended Delivery**
Our unique blended delivery approach ensures our clients work along with our consultants during the implementation phase so they can develop and retain RPA knowledge in-house in the long-term.
RPA Conversion

JOLT Analyze

JOLT Analyze is a pioneering RPA code understanding system that provides a 360° view of an organization's RPA environment to drive code excellence, identify reusable components and enable code transformation if needed.

Analyze is part of the larger suite of developer productivity tools that promotes the agile delivery of RPA solutions for our clients.

Key Benefits

- Drastically cut the development time needed to remove the previous investment in legacy automations and avoid rebuilding automations from scratch in UiPath.
- Convert legacy automation files reliably and repeatedly for future client engagements.
- Allow client organizations to cut costs associated with efforts in switching RPA platforms and retain some of the initial investment dollars.

JOLT Translate

JOLT Translate is a custom web-based solution that scans and analyzes the client's existing legacy RPA bots and breaks each bot down into a component list that will tell us what percentage of each bot scanned can be converted to the UiPath framework.

Our packaged RPA conversion solution is reliable and repeatable and will save you countless hours to get your automation program on the right track, allowing organizations to have a smooth and seamless transition between the top RPA vendors.
360° Automation Services

Our end-to-end intelligent automation solutions have been designed to help our client organizations become fully automated enterprises.
An organization must decide not just what to automate, but why to automate it. JOLT believes that experienced scoping on engagements and building a robust, automation pipeline is vital to realizing RPA impact across the enterprise.

JOLT provides a high touch, automation assessment using experienced staff to identify opportunities to automate, quantify the projected impact and stack rank these opportunities to construct an RPA pipeline that feeds the program-maintained roadmap.

**Where your organization is**
JOLT determines where your enterprise currently sits regarding its RPA maturity and readiness.

**A focused approach**
The Automation Assessment is focused initially on sourcing one to two workflows ready for immediate implementation.

**A custom RPA strategy**
By taking stock of your organization’s current RPA strategy, organization, data, technology, and operations, JOLT uniquely tailors every recommendation for your top RPA solutions.

**Expected outcomes:**

* Achieve 5 to 10x ROI
  JOLT’s automation expertise helps rightsize the approach, timeline, and target to realize ROI.

* Detailed Pipeline Documentation
  Each use case in the pipeline is documented in detail, to include the human to machine process, interfaces, level of effort, potential impact, and break-even analysis.

* Your enterprise's tailor-made analysis
  At the end of the RPA Assessment, each enterprise will have its own personalized RPA analysis document containing all relevant RPA use cases.
Process Mining & Optimization

JOLT leverages leading Process Mining and Process Intelligence solutions such as UiPath Process Mining, Celonis, and ABBYY Timeline to map the data and business processes that will benefit the most from automation, and apply proven process optimization methodologies to remove bottlenecks and ensure all processes are fully optimized prior to automation.

By leveraging process mining technology, your organization will be able to use the data from your business applications - like ERP and CRM - to give you a detailed understanding of complex business processes. To become a fully automated enterprise, your organization needs to have complete visibility of its business processes. Having a comprehensive view of the 'as-is' will allow you to map the 'to-be' state of your business processes along with optimization insights that will allow you to properly enhance these processes for automation.

Some of the benefits of process mining:

- Process mining will enable you to analyze processes everywhere across the enterprise at a large scale and with minimal effort and with a single source of truth.
- You will be able to analyze business processes comprehensively and accurately, based on data.
- Focus on bottlenecks, deviations, and inefficient business processes that you should rethink, redesign, or optimize before lining them up for automation.
- Continuously monitor your business processes and measure improvements in real-time.
- Make compliance simpler, more comfortable, faster, and transparent, with full audit trails.
RPA Development & Deployment

Based on your workload, JOLT customizes the implementation staffing to ensure quick and efficient delivery.

Regardless if your plan is to use JOLT development resources indefinitely, supplement JOLT resources with internal, or launch a citizen developer program, JOLT believes it’s important to have a couple of marquee processes developed under best practices and with your environment to act as reference for future implementations.

What makes JOLT’s RPA development different

- **Agile Development Methodology**
  We continually deploy and assess using Agile methodologies to improve outcomes with continuous value delivery.

- **Highest ROI potential**
  Our Solution Architects and Business Analysts ensure that the RPA implementation is set up to achieve maximum gains, not just copy how humans are doing processes currently.

- **Certified resources**
  JOLT brings a mature skill mix of Business Analysts, Program Management, Solution Architects, and RPA Developers to the table, staged optimally to optimize value delivery.

- **Flexible engagement models**
  Depending on your enterprise requirements, JOLT recommends either a dual shore, or a completely off-shored implementation team to optimize your RPA resource allocation.
What happens after your newly developed RPA robots go into production? Just like your human workforce, your robots’ work needs to be monitored and managed continually to mitigate exceptions, prevent risks of downtime, and capture opportunities for bot optimization.

The JOLT Managed Robotic Operations Center (ROC) services provide our clients with the insurance they need for high availability (HA), reduced risk, maximized uptime, and incident resolution. JOLT’s 24-hour a day coverage leverages autonomic monitoring of the RPA systems and automation to receive events and alerts from the UiPath Orchestrator and ensure processes and transactions flow seamlessly by design.

**Why choose JOLT’s ROC**

- World-class incident management and SLA
- 24/7 autonomic monitoring
- High availability
- Reduce robot maintenance costs
- Risk mitigation
- Seamless flow of transactions and processes
- White glove support
- Easy ticketing system integration

**ROC 24/7 with UiPath™**

Monitoring uses a system of autonomic checks ran against the Orchestrator, Query Logs, and Transaction Logs.

Ticketing integrated to client ticketing system to generate incidents.

24/7 Follow the Sun Support Model

- **Shift 1 (7am - 4pm)** JOLT Mexico
- **Shift 2 (3pm - 12pm)** JOLT Mexico / UiPath India
- **Shift 3 (11pm - 8am)** UiPath India

**Incident Management Support**
- Break/Fix, Enhancement & Autonomic Patching
- SLA-driven support for priority-based incidents

**Reporting**
- UiPath Insights for Transactional Real-time Reporting and Check Validation with JOLT SLA Monthly reviews
To help businesses design and scale the RPA Center of Excellence (CoE) to support a fully automated enterprise driven by hyperautomation technologies, JOLT will create an Automation Operating Model (AOM) custom to the client’s environment and vision and provide the technical and functional resources needed to retain long term results.

**Tailor strategy**
The RPA strategy matches short term decisions to long term vision for RPA in the enterprise, defining budget allocation, communication plan, enterprise rollout, and so on.

**Develop model**
The Automation Operating Model blueprints how to deploy people and resources in the pursuit of business objectives.

**Accelerate enablement**
Outlines the methods for best practices and create a just-in-time cross-training methodology. Training includes any content provided to or by the CoE.

**Implement governance**
Establishes the methods used to provide guidance, support, shared learning, and oversight for the CoE based on the input from the leadership of the CoE and the leadership from the internal and external groups participating in the CoE.

**Support**
Establishes any ties with external and internal providers of guidance to the CoE. This should include a listing of executive stakeholders and expectations of the guidance to be provided.
Ensure your automation program’s long-term success by upskilling your staff with JOLT’s instructor-led RPA training. As a UiPath certified training partner, JOLT offers RPA development and business analyst training to help build your UiPath RPA expertise from the ground up.

Our courses are designed to help prepare you or your team for UiPath Certification exams as they will gain hands-on experience and exposure creating software robots in the UiPath RPA platform. Our certified experts will leverage their experience to provide guidance on building effective RPA solutions to automate processes within your organization.

Empower your team to work and thrive alongside your digital workforce with our training programs and botcamps.

RPA Advanced Developer Training
This instructor-led course will help students pass the UiPath Advanced Developer Certification with a focus on advanced development techniques.

RPA Business Analyst Training
The RPA Business Analyst role is essential in the success of an RPA program, our BA training course is designed to teach your team how to bridge the knowledge gap between business users and the RPA technical teams.

UiPath StudioX Botcamp
This 1-day, instructor-led course will give the attendees the foundational skill set needed to get started with UiPath StudioX.

UiPath StudioX Bot-a-thon
This 2-day, instructor-led course will provide attendees with the knowledge needed to take their citizen development skills to the next level.
Turnkey Programs

No matter where your organization is with RPA, we have a program designed to make you successful.

Fast Start
A packaged solution for organizations that are new to RPA and is looking to ensure value realization while setting up the foundation for long-term success.

Ramp Up
For organizations who already identified and ranked their top 10 automation opportunities and is ready for JOLT to take over the development of these workflows and move them into a managed CoE and maintenance & support services.

Hyperautomation
The hyperautomation package will provide end-to-end services that maps to all the different solutions in UiPath’s hyperautomation suite, for a full-blown, scalable enterprise automation program.
Success Stories

We’ve delivered world-class automation to leading organizations across industries, maximizing operational efficiency, and creating long term business outcomes.

RPA Rescue

$570,000 estimated savings for 2020.

Eliminated outsourced labor
reduced outsourced offshore manual labor ($5/transaction).

Month-end Close

5 hours vs 15 days of manual reporting.

0.5 FTEs saved
more agile and able to make business decisions faster.

Reusable components
were delivered for future automation initiatives.

Transportation & Logistics

28,000 hours
RPA will generate the client an estimate of over 28,000 man-hours per year.

5 bots / 8 processes
5 robots handle thousands of items monthly automating 8 critical business processes in SCM.

$570,000*
RPA implementation will result in estimated annual savings of around $570,000.

Finance & Accounting

2,720 hours
saved by automating the credit card adjustments and the alcohol purchase reporting.

0% errors
reduced the human error to a minimum and ensured accurate supplies to every location.

Improved efficiency
staff is freed from tedious, manual work and can now spend their time on higher-value tasks.

Data Validation

1,160 hours
of manual work saved by automating the ERP data validation processes.

8 weeks
to deliver the automations, 33% faster than average.

$120,000
in estimated savings.

Cloud migration success
in validating massive quantities of data between Oracle EBS and Fusion.

Agile Development

400 bots
in under 16 weeks vs the 26 weeks initially forecasted.

9 developers
152 UiPath robots were delivered in the first 8 weeks using just 9 devs.

On a budget and ahead of time
the client was impressed with JOLT’s agile methodology and delivery velocity.

Transportation

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