

Virtual Care for Your Pets

Here at Epiq MD, we provide virtual care for everyone including your pets! This monthly add-on service gives you the opportunity to connect with licensed veterinarians all from the comfort of your own home at your convenience.



24/7/365 Access to Veterinarians



Get 24/7/365 unlimited access to a dedicated team of licensed Veterinarians. The consultation is a real-time phone or video call via your mobile device or computer. Once a consult is scheduled, a veterinarian will contact you within an hour!

Pet Drug Savings Card



Offers you low prices on your furry friends prescription medications! This program has no exclusions. Simply present your card at participating pharmacies and save!

Pet Parent Peace of Mind



When it's 2 a.m. and your pet is sick, connect with a veterinarian when you need it the most. Epiq Paws enables you to ask questions, understand if you need to take your pet to the vet or ER, and more.

About Our Service

- ✓ Provide second opinions
- ✓ Consult with a veterinarian in real-time via telephone or video
- ✓ All pets in your home are eligible
- ✓ Discuss behavioral issues & training
- ✓ Ask about any wellness concerns
- ✓ Accessible anywhere, even when traveling



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Epiq Paws Frequently Asked Questions

What is the Epiq Paws add-on?

Epiq Paws is around-the-clock, 24/7/365, unlimited access to a dedicated team of veterinarians. The consultation is real-time via phone or video on your mobile device or computer. It enables you to ask questions, providing an opportunity to discuss pet training and wellness along with behavioral issues. It also allows you to get a second opinion and guidance on whether you should take your pet to the Vet or ER. Epiq Paws is NOT FOR EMERGENCIES. If you think you have a pet emergency, call your vet immediately.

Can Epiq Paws replace regular in-office visits?

Epiq Paws is NOT a replacement for regular in-office visits or vaccinations. By law, our telemedicine vet services cannot diagnose or prescribe medications for your pet. This is not pet insurance. Epiq Paws veterinarians reserve the right to deny care for potential misuse of services. Epiq Paws operates subject to state regulations.

Will I speak to a licensed veterinarian?

Yes, our dedicated team of veterinarian telehealth specialists are all licensed veterinarians.

Can your veterinarians prescribe medicine?

No, Epiq Paws telemedicine vet services cannot diagnose or prescribe medications for your pet. Epiq Paws operates subject to state regulations and offers only our professional advice.

What days and time can I connect with a vet?

We will fetch our licensed veterinarians 24/7/365 anywhere in the US. That's right - around the clock access for you and your pet!

How long before the vet calls me back?

Once your consultation has been scheduled, the veterinarian will contact you within an hour.

Is Epiq Paws only for dogs?

No! . Our Epiq Paws veterinarians can treat any of your household pets like dogs, cats, gerbils, hamsters, ferrets and guinea pigs, to name a few. We treat the same pets as regular veterinarian clinics do.

Is this a discount for in person veterinarian services?

No - this is not a discount for veterinarian services. Epiq Paws gives you access to licensed veterinarians through our telehealth platform and discounts on certain prescriptions for your pet. If you need to visit a veterinarian in person, the costs associated with such will be out of pocket and dependent on the provider.

What is the pet prescription discount card?

The Pet Prescription Discount Card is a free program that will help reduce the cost of your pet's prescription medication. There are no applications or fees required to use. Simply print or screenshot your free discount card and coupons, and receive up to 80% savings on prescriptions for various conditions such as allergies, arthritis, eye health, skin issues, tapeworms and more.